

November 24, 2020

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC

	Date:	11/21/2020	
		2019 2020 2020	2019 / 2020 Variance (Percent Change) Apr Moy Jun Jul Aug Seg Oct Noy Oct Dec Apr Moy Jun Jul Aug Seg Oct Noy Dec
	# of Customers Residential	402,439 402,660 402,309 402,127 402,402 402,537 402,999 403,444 404,678 406,606 405,968 406,644 407,456 408,445 408,144 408,367 408,072 409,305 409,538 411,519 412,052	128 1.48 1.58 1.60 1.40 1.78 1.60 2.08 1 1 1.78 1.60 2.08 1 1 1.78 1.60 2.08 1 1 1.78 1.60 2.08 1 1 1.78 1.60 1 1.78 1.78 1.60 1 1.78 1.60 1 1.78 1.60 1 1.78 1.60 1 1.78 1.60 1 1.78 1.78 1.78 1.78 1.78 1.78 1.78 1.
	Low Income Residential Small C&I	33,730 33,723 33,724 33,684 33,687 33,700 32,713 33,729 33,874 33,948 33,948 33,948 33,998 34,243 34,191 34,453 33,499 32,286 31,441 31,046 50,972 51,024 51,082 51,217 51,283 51,370 51,491 51,581 51,829 52,700 52,138 52,226 52,454 52,655 52,675 52,739 52,722 52,718 52,723 52,707	0.8% 0.8% 1.6% 1.5% 2.2% -0.6% -1.3% -6.9% 2.64 275 529 507 756 1001 (427) (2318) 2.9% 3.2% 3.1% 2.8% 2.6% 2.4% 2.2% 1,615 1,573 1,458 1,456 1,352 1,227 1,142
	Medium C&I Large C&I	8072. 8078. 8081 8094 8.08 8.10 8.10 1 5.121 8.161 8.621 8.621 8.621 8.65 8.185 8.185 8.29 8.70 8.70 8.70 8.70 8.70 8.70 8.70 8.70	1594 1594 1595 1596 2006 0006 0006 0006 0006 0006 1 1596 1596 1596 1596 1596 1596 1596 1
	# of Customers w/ Arrears		100 100 100 100 100 100 100 100 100 100
	Low Income Residential Small C&I	13,608	1176 8.28 7.28 7.98 2.68 3.58 0.78 8.28 1 1.59 1.46 950 1.002 350 475 95 0.224 1 53.88 28.68, 6.68 37.0% 2.2% 16.6% 11.48 21.4% 4.70 2.606, 633 2.678 227, 1.307, (1.122) 1.701
	Medium C&I Large C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	56xf
	Total # Arrears 30-60	85,643 85,645 81,532 99,974 90,175 97,275 95,290 105,504 101,294 92,541 104,510 111,427 114,256 105,300 107,803 101,955 102,960 114,615 116,204 110,549 1 10	32.54 27.65 22.55 22.56 12.57 17.78 17.78 17.78 12.15 21.15
	Residential Low Income Residential	30,533 33,463 29,585 28,261 35,046 36,460 39,238 36,004 38,115 33,378 29,837 37,299 36,001 32,194 26,510 31,015 27,525 33,483 37,692 33,769 28,292 3,095 3,303 3,064 2,994 3,580 3,803 4,273 3,740 3,554 3,381 3,047 3,335 2,944 2,738 2,759 2,415 3,063 3,558 2,668 2,261	17.9% 3.8% 10.4% 9.7% 21.5% 3.2% 3.9% 6.2% 5.668 (1.289) (3.075) 2,754 (7,521) (2,997) (1,546) (2.25) (4.9% 17.19 22.7% 7.8% 32.5% 18.9% 16.7% 28.7% (151) (565) (696) (235) (1,164) (720) (715) (1,072)
	Medium C&I	- 4,316 3,722 3,806 3,006 0,075 4,126 3,127 3,12	04.374 13.179 34.379 13.379 34.070 4.379 35.270 (2.27) 4.570 (2.37) (2.07) 4.00 (2.25) 1.0
	Total # Arrears 60-90	- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	Residential Low Income Residential	11,203 12,109 12,532 11,515 10,189 11,571 12,994 16,004 16,275 14,504 14,302 13,253 17,333 18,176 14,690 12,179 11,635 10,916 13,846 15,814 14,112 1,888 1,888 1,881 1,643 1,435 1,608 1,908 2,450 2,327 2,123 2,026 1,939 2,153 1,818 1,606 1,414 1,282 1,309 1,635 1,718 1,579 1	54.7% 50.1% 17.2% 5.8% 14.2% 5.7% 6.6% -1.2% 6.130 6.067 2.158 664 1.446 (55) 852 (190 14.0% 4.2% 11.8% 13.9% 10.7% 18.6% -14.3% 30.2% 265 (80) (215) (229 (153) (229) (273) (242)
	Small C&I Medium C&I	- 1731 - 1841 - 1861 - 1860 - 1860 - 1822 - 1726 - 1726 - 1726 - 1726 - 1725 - 1821 - 1822 - 1822 - 1822 - 182 - 241 - 182 - 1	2530
	Total	@g æg æg æg æg _ æg _ æg	
	Residential Low Income Residential	19,416	50.7% 78.8% 101.7% 91.9% 88.7% 100.7% 98.8% 109.7% 7.06% 15.464 19.753 18.213 17.963 19.467 19.118 22.067 7.11% 20.6% 22.4% 17.8% 19.8% 18.15, 6.2% 7.476 1.791 1.861 1.506, 1.667 1.494 1.083, 530 7.500
	Small C&I Medium C&I	1.668 1.782 1.605 1.994 2.008 1.940 2.044 2.240 2.251 2.422 2.327 2.655 3.581 4.652 4.655 4.655 4.211 4.056 3.641 3.248 2.254 1.256 3.256	56.55" 101.05" 156.68 212.56" 104.68" 107.58" 78.18" 51.58" 951 1799 2.823 2.504 2.133 2.066 1.597 1.104 1 2.224 2.505 2.506 2.507 2.506 2.507 1.104 1 2.224 2.506 2.507
	Total	- 25.25 - 35.25 - 25.25	000 - 26.75 - 20.55 - 42.75 - 13.75 - 13.75 - 13.75 - 7.15 - 7 12.25 - 15.25 - 22.25 - 22.25 - 22.25 - 23.25 - 23.25 - 23.25 - 23.25 - 23.25 - 7.25
	Residential Low Income Residential	58,438,345 58,657,784 56,848,514 55,808,898 57,096,342 59,466,796 510,947,284 59,316,187 58,279,962 57,756,521 58,194,075 510,749,333 510,425,564 510,149,510 59,310,253 59,362,688 58,752,687 513,306,220 516,952,397 513,172,884 510,317,284 510,317,317,317,317,317,317,317,317,317,317	23.5% 17.2% 35.9% 61.2% 23.3% 40.6% 54.9% 41.4% - 51.987,219 1,491,826 2,461,739 3,553,790 1,556,345 3,839,424 6,005,113 3,856,697 - 5.60M 12.3% 0.3% 17.4% 5.1% 11.7% 15.4% 6.2% 1 51.0% 10.205 1.00 3427 197,702 1 66,1371 17.733 1 277,234 108,2991
	Small C&I Medium C&I	51.66811 \$1.768.73 \$1.489.271 \$1.085.98 \$1.514.64 \$1.473.68 \$1.574.64 \$1.473.68 \$1.574.64 \$1.473.68 \$1.574.67 \$1.508.27 \$1.508.27 \$1.508.27 \$1.208	158 45.5 21.78 27.79 21.78 27.79 22.78 22.78 22.78 22.78 40.264 - 1 - 529.19 22.78 21.78 22.78 40.264 - 1 - 529.19 22.78
	Large C&I Total	\$1,75,505, \$1,05,507, \$1,141,107 \$1,172,70 \$1,75,544, \$933,320 \$2,07,731 \$455,004 \$1,420,004 \$1,420,004 \$1,500,007 \$1,75,540 \$1,500,000 \$1,75,540 \$1,500,000 \$1,75,000	305% 5.9% 33.5% 64.7% 41.0% 10.0% 15.5% 142.1% - 5546.564 125,127 475.263 727.502 74.509 13.513.48 124.55% 1215.258 - 1215.278 1215.7 1
	Residential	\$3,983,391 \$4,184,425 \$1,983,8314 \$3,215,924 \$2,661,183 \$2,929,874 \$3,670,916 \$4,855,581 \$4,791,956 \$43,01,964 \$4,669,100 \$4,999,163 \$6,680,835 \$6,302,718 \$6,006,180 \$5,357,437 \$5,376,794 \$7,643,274 \$9,789,408 \$8,921,731	59.9% 59.7% 60.3% 89.5% 101.3% 83.5% 108.2% 101.6% 52.386,159 2.496,410 2.404,405 2.880,256 2.696,254 2.446,920 3.972,358 4.933,827
	Small C&I Medium C&I		
	Large C&I Total	\$363,949\$ \$346,647\$ \$250,697\$ \$217,165\$ \$179,010\$ \$213,703\$ \$178,120\$ \$214,895\$ \$144,897\$ \$170,691\$ \$533,332\$ \$136,972\$ \$508,966\$ \$560,196\$ \$505,775\$ \$356,984\$ \$806,279\$ \$1,152,308\$ \$378,140\$ \$736,330\$ \$739,923\$ \$56,646,855\$ \$6,906,289\$ \$6,504,626\$ \$52,57,989\$ \$4,439,519\$ \$4,835,994\$ \$5,805,331\$ \$7,281,316\$ \$6,585,671\$ \$7,281,316\$ \$6,585,671\$ \$10,01,067\$ \$10,01,067\$ \$10,516,153\$ \$9,842,116\$ \$8,719,716\$ \$8,881,090\$ \$10,256,509\$ \$13,738,339\$ \$12,707,417\$	39.8% 61.6% 101.7% 64.4% 350.4% 49.2% 112.3% 242.7% 15145.017 213,549 255,078 139,819 627,269 938,605 200,027 521,554 49.1% 593.8% 61.7% 79.6% 96.4% 88.2% 88.2% 84.4% 53,262,913 54,094,778 54,011,527 54,184,127 54,280,197 54,125,096 55,121,178 56,286,392
	\$ Arrears 90> Residential	51,527,724 51,006,319 51,008,069 512,527,165 512,503,281 512,200,720 512,366,057 512,847,938 515,327,424 516,661,307 518,122,115 518,683,211 52,006,834 512,207,006,534 512,207,007 531,367,017 531,367,017 532,812,687 512,008,009 512,527,165 512,503,281 512,200,720 512,367,035 512,307,007 512,30	73.8% 93.7% 116.4% 120.4% 135.3% 155.2% 165.5% 193.0% 58.509.650 11.281.492 14.070.486 15.079.389 15.919.736 19.076.897 20.456.630 24.799.397
	Small C&I Medium C&I	\$\(\frac{57,47,249}{57,995,988}\) \(\frac{57,747,749}{57,995,988}\) \(\frac{57,747,749}{57,995,695}\) \(\frac{57,995,988}{57,975,515}\) \(\frac{57,895,515}{57,995,615}\) \(\frac{58,995,741}{57,995,66}\) \(\frac{58,995,241}{59,990,000}\) \(\frac{58,995,273}{5,995,251}\) \(\frac{59,995,273}{5,995,251}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,273}\) \(\frac{59,995,273}{5,995,2	33.9% 36.0% 41.5% 41.0% 50.3% 51.5% 47.3% 38.7% \$2,526,868 2,806,376 3,207,133 3,237,667 3,963,303 4,023,152 3,725,834 3,113,171
	Large C&I	\$163,600 \$188,858 \$252,994 \$187,879 \$237,619 \$315,886 \$270,757 \$274,885 \$216,515 \$249,689 \$173,240 \$188,781 \$176,188 \$174,790 \$287,765 \$402,456 \$454,747 \$543,075 \$485,776 \$469,695 \$554,109 \$302,481,783 \$21370,111 \$21,424,937 \$21,493,400 \$21,976,728 \$21,752,056 \$21,894,025 \$22,552,527,733,257 \$297,18740 \$30,094,697 \$32,167,669 \$37,733,344 \$41,554,455 \$43,404,975 \$46,565,477 \$590,1504 \$541,554,55 \$43,404,975 \$46,565,477 \$543,075 \$40,075	35.76 13.76 14.26 91.68 72.18
	\$ Total Arrears Residential	\$23,948,960	53.8% 61.4% 82.6% 99.8% 95.6% 102.7% 112.8% 124.3% 512,883,029 15,269,728 18,936,580 21,513.415 21,272,335 25,363,241 30.434,101 33,589,921
	Low Income Residential Small C&I	\$10,545,980 \$10,845,567 \$10,306,016 \$10,054,739 \$10,011,438 \$10,222,133 \$10,764,770 \$11,021,645 \$11,487,833 \$11,790,592 \$12,455,624 \$12,748,327 \$13,132,009 \$13,427,137 \$1362906100% \$14,097,682 \$14,542,027 \$14,971,538 \$14,103,805 \$13,937,092 \$13,062,732 \$13,062,732 \$13,232,663 \$12,525,663 \$12,5	24.5% 23.8% 30.9% 35.5% 40.8% 42.1% 39.1% 28.0% 52,586,430 2,583,628 3,181,721 3,574,322 4,086,244 4,309,894 4,206,768 3,082,160 44.5% 78.2% 86.4% 112.8% 87.8% 103.4% 87.3% 94.0% 5.366,711 2,544,573 2,632,480 2,899,836 2,567,303 3,004,514 2,869,189 2,933,087 7
	Large C&I	24.78.08.01 24.995.141 24.995.242	50.1% \$1.0% \$1.4.5% \$1.5.4% \$1.5.5%
	Billed Sales kWh or therms Residential	219,736,184 183,753,979 185,764,185 191,785,656 270,542,849 344,045,731 261,815,047 185,762,701 176,457,939 218,680,024 262,620,380 206,990,343 202,833,419 205,593,448 201,016,204 210,448,899 316,255,729 382,026,612 266,952,054 206,584,212 N/A	-7.7W 11.9M 8.2M 9.7W 16.9M 11.0M 2.0W 11.2M 11.2M 11.2M 52.08.2765 521,839,469 515,252,019 518,663,243 545,712,880 537,980,881 55,137,007 520,821,511
	Low Income Residential Small C&I	18,335,960 15,649,880 15,401,111 15,247,635 20,211,493 25,407,523 18,838,878 13,864,421 13,701,980 17,303,240 19,548,134 16,158,060 16,532,919 16,772,046 16,426,723 16,372,521 23,097,518 29,029,822 19,862,580 14,626,519 N/A 55,132,333 52,774,351 50,210,604 52,838,660 58,577,152 68,071,301 59,479,002 50,199,478 45,663,614 52,483,273 61,534,981 53,902,655 55,649,222 50,309,117 47,525,067 48,592,143 59,189,208 66,084,617 56,337,542 53,398,996 N/A	9.9% 7.2% 6.7% 7.4% 14.3% 5.5% 5.5% (1.823,041) \$1.122,166 \$1.025,612 \$1.124,886 \$2,886,025 \$3.622,299 \$1.028,702, \$762,096 0.9% 4.7% 5.3% 8.1% 1.0% 2.9% 5.3% 6.4% (483,111) \$2,465,234 \$2,2465,234 \$2,2465,237 \$42,265,217 \$612,066 \$1,986,644 \$3,141,460 \$3,195,185 \$1.00 \$3,195,185 \$1.00 \$
	Medium C&I Large C&I	101.174.691 94.664.72] 96.786.656 92.44.600 115.065.29 115.065.29 115.065.2 10.50.25.2 115.065.2 115.0	-134
	Billed Total Revenue \$	544.374.447 538.072.945 538.244.452 537.884.922 556.242.793 564.381.175 551.366.367 545.547.435 537.510.374 550.633.625 560.967.495 545.116.266 547.948.183 546.054.789 545.118.206 547.945 573.102.244 577.607.497 560.991.494 549.693.322 534.702.999	8.1% 71.0% 18.0% 16.6% 30.0% 20.5% 18.7% 9.1% 53.573.735 57.981.843 58.888.639 56.285.251 516.899.448 513.226.322 59.625.127 54.145.887
	Low Income Residential Small C&I	\$3,187,134 \$2,762,205 \$2,625,359 \$2,541,588 \$3,401,152 \$3,867,696 \$51,616,685 \$3,012,557 \$2,819,369 \$3,579,087 \$3,977,040 \$3,060,085 \$2,983,591 \$2,284,137 \$2,685,953 \$2,702,590 \$53,866,486 \$54,181,159 \$3,389,980 \$2,445,322 \$1,955,187 \$1,0605,549 \$9,376,828 \$4,881,97 \$8,692,860 \$10,834,756 \$11,716,207 \$10,669,146 \$9,951,258 \$8,285,225 \$10,537,433 \$12,399,889 \$10,285,413 \$10,603,918 \$9,293,258 \$8,208,391 \$8,286,331 \$11,456,691 \$12,433,744 \$11,756,770 \$10,679,247 \$7,021,807 \$10,679,247 \$7,021,807 \$10,679,247 \$1,0679,247	-6.4% 2.6% 2.3% 6.3% 14.6% 7.0% 6.5% -18.6% 1 6.5% 57.3 57.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 58.3 57.9 57.3 57.9 57.7 57.3 57.2 57.7 57.3 57.2 57.7 57.9 57.7 57.3 57.2 57.7 57.3 57.2 57.7 57.3 57.2 57.7 57.3 57.2 57.7 57.3 57.2 57.2 57.2 57.2 57.2 57.2 57.2 57.2
	Medium C&I Large C&I	\$18,614,726 \$16,886,605 \$16,085,408 \$15,733,170 \$21,967,359 \$18,540,175 \$18,302,020 \$17,012,211 \$13,289,222 \$16,360,560 \$19,931,450 \$16,850,376 \$16,804,217 \$15,505,898 \$44,747,466 \$15,332,970 \$18,194,701 \$22,313,535 \$24,810,673 \$17,948,093 \$11,795,573 \$12,989,446 \$22,100,711 \$20,209,300 \$19,094,127 \$22,106,003 \$23,107,732 \$22,000,691 \$22,949,414 \$17,336,710 \$20,539,138 \$23,611,442 \$19,373,090 \$18,277,205 \$19,983,752 \$18,310,514 \$23,877,034 \$22,519,365 \$23,905,834 \$24,008,688 \$20,109,885 \$15,865,335 \$18,940,701 \$10,94	9.7% 8.2% 8.3% 2.5% 17.2% 20.4% 35.6% 5.5% (51.80,510) (51.80,510) (51.337,942) (5400,200) (53,772,657) 53,773,359 56,508,653 5935,882 20.2% 9.6% 9.4% 24.0% 19% 3.5% 9.5% 12.0% [54,627,241] (52,117,019) (51,898,766) 54,582,907 5413,334 5798,102 52,097,997 (52,751,549)
	Supplier Receivables Purchased (for EDCs)(1) Residential	30,000,000 30,000,000 30,000,000 310,000,0	33. 12. 12. 13. 13. 13. 13. 13. 13. 13. 13. 13. 13
	Low Income Residential Small C&I		
	Medium C&I Large C&I	= = i = i = i = i =	
	Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$44,374,447 \$38,072,946 \$38,244,452 \$37,884,922 \$56,242,793 \$64,381,175 \$51,366,367 \$45,547,435 \$37,510,374 \$506,933,626 \$60,967,496 \$43,716,266 \$47,948,183 \$46,054,789 \$44,170,174 \$73,102,241 \$77,607,497 \$60,991,494 \$49,693,322 \$34,702,999 \$45,116,266 \$47,948,183 \$46,054,789 \$45,133,090 \$44,170,174 \$73,102,241 \$77,607,497 \$60,991,494 \$49,693,322 \$34,702,999 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$46,054,789 \$47,948,183 \$47,94	8.1% 21.0% 18.0% 16.5% 30.0% 20.5% 18.7% 9.1% \$3,573,735 7.981,843 6.888,639 6.285,251 16,859,448 13,226,322 9,625,127 4,145,887
	Low Income Residential Small C&I	\$3,187,134 \$2,762,205 \$2,541,588 \$3,401,152 \$3,867,696 \$3,181,668 \$3,012,557 \$2,819,369 \$3,327,000 \$3,006,085 \$2,983,591 \$2,843,117 \$2,685,953 \$2,702,590 \$3,896,458 \$4,128,159 \$3,389,980 \$2,445,322 \$1,935,182 \$1,0605,549 \$1,0605,549 \$9,376,828 \$4,089,497 \$8,692,860 \$10,824,756 \$11,716,207 \$10,466,146 \$9,951,258 \$2,825,225 \$10,537,433 \$12,399,889 \$10,285,813 \$10,603,918 \$9,276,828 \$2,883,391 \$8,286,391 \$1,456,691 \$11,456,691 \$11,756,770 \$10,679,247 \$7,021,807 \$1,0679,247	-6.4% 2.5% 2.3% 6.3% 14.6% 7.0% 6.5% 18.8% 15203,543 71.911 60.595 161.002 495,305 270,463 208,312 (567,235) 0.0% 0.9% 7.89 4.7% 5.7% 6.0% 12.3% 7.3% (51,530) 83,570) (690,105) (406,030) 621,935 707,537 1,290,624 727,989
	Medium C&I Large C&I Total	\$18,64,726 \$16,886,005 \$16,085,008 \$15,733,770 \$12,097,399 \$15,890,270 \$17,002,271 \$13,289,222 \$15,800,270 \$19,931,400 \$16,890,370 \$18,904,777 \$15,505,898 \$14,747,466 \$15,532,970 \$18,934,701 \$22,394,401 \$22,106,731 \$22,206	9.7% 8.2% 8.3% 2.5% 17.2% 20.4% 35.6% 5.5% [\$1,810,510] (1,380,707) (1,337,942) (400,200) (3,772,657) 3,773,339 6,508,653 935,882 2.2024 9.684 9.484 24.094 24.094 1.984 35.5% 9.584 1.2084 1.984 24.094 24.0
	\$ Revenue (Payments) Received (2) Residential	\$47,674,686 \$43,971,577 \$40,843,851 \$35,193,807 \$43,902,946 \$58,256,134 \$56,870,494 \$49,996,841 \$37,735,673 \$44,101,852 \$552,171,134 \$48,303,649 \$48,845,205 \$43,803,623 \$42,524,492 \$42,366,344 \$51,410,855 \$66,060,461 \$64,083,032 \$53,588,657 \$532,575,423	25 M 0.4 M 4.1 M 20.4 M 18.2 M 13.4 M 12.7 M 7.2 M 1 51.170.5 0 (167.9 S) 1.680.6 M 7.172.5 M 7.07.9 M 7.2 M 3.5 91.8 M 1.5 M
	Low Income Residential Small C&I	\$2,760,078 \$2,714,381 \$2,925,580 \$2,290,567 \$2,534,082 \$2,997,431 \$2,876,292 \$2,718,307 \$2,019,485 \$2,293,311 \$2,814,782 \$2,844,296 \$2,376,054 \$2,370,740 \$2,394,500 \$2,217,072 \$2,567,159 \$2,754,513 \$3,095,684 \$2,856,975 \$1,496,923 \$1,136,789 \$1,276,529 \$10,577,477 \$7,968,495 \$9,099,145 \$11,136,759 \$10,087,619 \$9,922,478 \$7,924,451 \$9,924,478 \$7,924,451 \$9,099,145 \$11,266,391 \$10,160,608 \$5,111,813 \$1.276,529 \$10,276,529 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$11,266,391 \$10,276,249 \$10,277,244 \$10,276,249 \$10,277,249 \$1	-13.9% -12.7% -18.2% 5.5% 1.3% 5.3% 7.5% -9.6% (\$38.024) (343.640) (\$31.080) 126.505 33.076 (152.918) 219,391 [261,332) 13.4% -18.2% 12.8% 12.8% 12.8% 1.000 12.6% 3.9% (\$1.27.746) (1.856.725) (1.255.748) 141.864 (44,125) (446.003) 1.289.862 (416.839)
	Large C&I	15000.001 1500.001 1500.000 15	7.65
	# Revenue (Payments) Received	338.578 339.770 350.659 317.451 367.116 366.160 350.025 393.786 341.936 378.201 388.053 357.291 386.604 365.693 362.100 383.725 383.786 380.520 370.588 386.581 265.134	
	Low Income Residential Small C&I	27,240 28,400 30,993 27,410 31,329 29,539 28,707 31,522 26,474 28,722 30,944 31,327 29,995 28,791 28,795 30,546 30,346 27,851 30,568 31,075 21,779 31,522 26,474 48,909 54,256 46,080 49,682 64,890 51,917 50,005 47,224 49,849 52,037 53,593 52,778 53,937 53,446 35,568	
	Medium C&I Large C&I	1,328 1,238 1,415 1,290 1,770 1,348 1,154 1,330 1,167 1,201 2,229 1,566 1,387 1,222 1,473 1,478 1,552 1,362 1,795 1,675 1,139	7.2% 11.3% -3.3% 16.7% 6.6% 3.5% 29.0% 3.3% 612 (975) 509 1.334 586 314 2.369 327 4.4% 5.9% 4.1% 15.0% 55.5% 25.9% 59 (76) 58 188 182 14 64 345 1.0% 55.5% 25.9% 5.9% 5.9% 5.9% 5.9% 5.9% 5.9% 5.9%
The second content of the content	Difference Between Billed and Received Revenue Residential	[Line 13-Line 14] - [55,300,189] [55,898,632] [51,599,399] [52,691,115] [51,739,846	
The second content of the content	Low Income Residential Small C&I	347,06 547,825 6300,221 525,021 5857,070 590,265 5305,376 524,249 5799,884 51339,776 51,112,259 5215,788 5607,536 465,376 5295,453 5285,518 51,329,799 51,385,646 5294,297 651,653 4382,259 6827,721 5189,617 5189	423M 868.9M -197.1M 13.7M 533M 44.1M -3.6M 104.0M 1 5180.881 415.552 592.675 34.697 462.229 423.881 11.0799 305.9021 184.5M -246.6% -56.2% -71.3% 37.1% 231.8% 0.4% -182.8% -56.2% 51.526.116 1.753.155 575.138 547.894 666.060 1.153.540 762 1.144.828
The second content of the content	Medium C&I Large C&I	\$534,486 \$162,247 \$1,682,012 \$1,682,012 \$1,682,012 \$1,682,012 \$1,682,68 \$6,546,858 \$231,517 \$1,782,992 \$640,016 \$208,557 \$1,731,988 \$1,994,411 \$348,212 \$55,433 \$2,577,876 \$65,993,50 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$555,520 \$2,048,936 \$1,302,191 \$2,333,047 \$4,894,774 \$4,512,094 \$1,205,300 \$1,	-89.6% 883.0% -61.4% -21.5% -64.4% 2053.1% 153.1% -238.5% (\$479.052) 2,315.629 1,032.676 (356.076) (4,213.812) 4,753.257 2,729.603 956.536 150.3% 60.8% 59.3% 312.8% 5.4% -687.1% 144.5% 77.3% (\$2.953.05) 1.630.055 1,423.248 5.371.267 136.308 5.306.420 (4.109.355) (1,020.117)
Second S	Customers on Arrearage Mgmt/Forgiveness Plans		26.4% - 393.5% - 110.5% - 51.0% - 24.5% - 24.2% - 26.1.2% - 34.4% - 393.5% - 110.3% - 51.0% -
Married 1987 19	Low Income Residential Small C&I	1204 1,315 1,632 1,664 1,687 1,999 2,010 2,007 1,315 1,779 1,999 1,617 1,601 1,601 1,527 1,418 1,334 1,007 1,007 973	
Married 1987 19	Medium C&I Large C&I		
Married 1987 19	Customers Disconnected for Non-Payment		*** ** *** *** *** *** ** *** *** *** *** *** ***
Married 1987 19	Low Income Residential Small C&I		
Married 1987 19	Medium C&I Large C&I		200.0%
Married 1987 19	Total Customers on Payment Plans		33.3% 100.0% 100.0% 100.0% 100.0% 100.0% 99.8% 97.3% [7] [261] [1.502] [1.502] [0.57]
Married 1987 19	Low Income Residential Small C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	- 39.75 - 59.75 - 53.55 - 54.25 - 50.25 - 57.75 - 50.25 - 57.75 - 50.25 - 57.75 - 50.25 - 57.75 - 50.25 - 57.7
Married 1987 19	Medium C&I Large C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	
Married 1987 19	Total Current A/R	11,052 11,737 13,356 14,086 13,460 13,309 13,707 14,107 13,274 12,625 11,736 11,635 10,500 7,403 6,543 7,106 7,584 7,015 7,180 8,926 9,968	
Married 1987 19	Kesidential Low Income Residential Small C&I	\$41,955,900 \$52,000,800 \$52,000,500 \$53,332,063 \$64,637,885 \$355,557 \$52,856,060 \$52,844,265 \$53,687,362 \$50,000,691 \$53,565,331 \$51,722,302 \$50,721,872 \$50,670,305 \$50,343,883 \$50,343,883 \$50,343,885 \$55,302,072 \$52,856,002 \$53,300,072 \$52,856,302 \$52,856,003 \$52,867,003 \$52	2.5% 4.0% 26.7% 8.2% 41.9% 30.1% 15.7% 16.7% 556.390 5.12.590 6.456.065 2.293.382 14.798.123 13.073.037 5.000.135 4.828.684 1.338 3.8% 6.7% 7.0% 5.48 17.8% 12.5% 1.0% 1.0% 1.0% 1.58% 1.0% 5.343.001 80.664 131.333 (1.68.65) 6.75.214 377.479 [25.315] (41.344) 1.78 17.8% 1
Married 1987 19	Medium C&I Large C&I	\$12.767.530 \$11.641.174 \$10.810.664 \$11.347.866 \$12.030.758 \$12.527.810 \$12.527.810 \$12.170.033 \$12.099.491 \$10.666.033 \$11.148.120 \$12.768.487 \$16.258.216 \$12.477.860 \$11.517.227 \$12.129.219	
Residential 5.1% 64.5% 62.2% 63.4% 72.8% 72.8% 63.5% 62.5% 64.5% 52.1% 50.9% 50.1% 54.8% 5	Total Collection Effectiveness		5.2% 10.8% 13.3% 4.0% 27.7% 27.6% 6.8% 7.5% 55.500,353.0 56.542.68\$ 57.367.72\$ \$2.500,112 \$19.554.509 \$22.664,463 \$5.006.424 \$4.726.294
2.5 2.5	Residential Low Income Residential	63.1% 64.5% 62.2% 68.6% 67.5% 66.3% 56.1% 60.4% 63.8% 57.4% 57.1% 52.1% 50.9% 50.1% 54.8% 56.4% 47.2% 36.1% 36.1% 12.1% 24.5% 12.0% 24.2% 22.5% 12.9% 22.5% 12.9% 12.2% 16.5% 15.9%	-17.3% -21.0% 19.4% 19.9% 17.8% 19.3% -28.7% 10.9% 13.5% 12.0% -13.6% 12.2% 13.0% -19.0% -13.6% 12.2% 13.0% -19.0% -13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.2% 13.0% 19.0% 13.5% 12.0% 13.5% 12.0% 13.5% 12.0% 13.5% 12.0% 13.5% 12.0% 13.5
	Small C&I Medium C&I Iarge C&I	2.000, 70.5%, 11.0%, 11.0%, 12.1%, 70.1%, 18.0%, 71.4%, 74.3%, 77.3%, 74.5%, 70.1%, 58.7%, 62.3%, 60.5%, 63.1%, 64.9%, 67.8%, 63.7%, 63	- 22.4% - 14.0% - 12.5% - 18.0% - 18.0% - 10.0% - 1.0.7% - 1.0.7% - 1.0.7% - 1.0.7% - 1.0.7% - 1.0.0%
	Total	68.2% 70.1% 67.9% 72.1% 72.4% 69.8% 71.3% 61.8% 64.8% 68.0% 63.8% 62.0% 55.6% 57.4% 56.7% 58.6% 60.0% 62.3% 55.3% 43.6%	- 18.5% 18.1% 16.5% 18.7% 17.2% 10.8% 22.4% 12.6% 12.7% 11.2% 13.5% 12.5% 7.5% 16.0%

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Date:	11/21/2020		
	2019	2020	2019 / 2020 Variance (Percent Change) 2019 / 2020 Variance (Amount Change)
# of Customers	Mar Apr May Jun July Aug Sep Oct Nov Dec Jan Feb	Mar Apr May Jun Jul Aug Sep Oct 1/21/2020 Dec	MMP APP MMP AN
Low Income Residential	222,092 222,614 222,715 222,000 211,977 222,045 222,514 223,000 223,00	220,350 220,501 220,601 220,001 223,455 223,004 223,715 220,711 221,445 20,575 20,5851 21,087 21,097 21,095	
Medium C&I	16,007 1,0043 1,0040 1,0050 1,0070 1,	15,170	
Total	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 150 - 200 - 200 - 200 - 200 - 200 - 150 - 150 - 150 - 1 - 1
Residential	39,582 43,164 40,708 39,047 40,653 39,147 38,855 38,524 43,264 41,424 43,218 49,120	52,486 54,860 52,102 53,033 48,594 49,234 49,624 49,491 47,298 6,890 7,050 6,801 6,889 7,134 7,163 6,952 6,584 6,663	
Small C&I	9,251 9,517 8,320 6,961 6,591 6,512 6,705 6,886 7,428 7,835 8,814 6,975 7,620 3,513 3,003 2,426 2,650 2,521 2,616 2,439 3,243 3,204 2,759 3,318	6,890 7,050 6,801 6,989 7,134 7,163 6,952 6,584 6,663 3,990 3,990 4,922 3,956 3,758 3,347 3,293 3,125 3,083 3,014	- 355% 25% 38% 0.00 57% 1009 17% 4.00
Large C&I	603 881 707 561 613 566 598 589 779 782 653 750 841 128 101 74 87 73 92 73 116 113 108 98	895 1,225 828 876 834 662 634 713 691 12 131 12 171 105 112 12 12 1 12 1 12 1 12 1 12 1 12	- 48.6% 33.0% 17.1% 56.1% 36.1% 17.0% 6.0% 71.1% - 71.1% - 71.1% 131. 221. 341. 111. 315. 221. 96. 36. 314 71. 31. 31. 31. 31. 31. 31. 31. 31. 31. 3
# Arrears 30-60	52,140 57,203 52,839 49,069 50,594 48,819 48,866 48,511 54,830 53,338 55,552 60,261	63,792 68,228 63,792 64,791 60,100 60,464 60,434 59,974 57,786	
Residential Low Income Residential	$ - \frac{20,231}{1,938} + \frac{21,202}{1,857} - \frac{16,947}{1,391} + \frac{14,456}{1,017} + \frac{16,672}{1,011} - \frac{14,859}{857} - \frac{15,001}{1,027} + \frac{15,380}{1,098} - \frac{19,596}{1,345} - \frac{18,158}{1,569} + \frac{23,924}{2,012} + \frac{23,924}{1,485} - \frac{12,924}{1,485} - \frac{12,924}{1,485} $	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	- 13.5% - 7.5% - 8.5% - 12.1% - 21.0% - 4.0% - 2.4% - 3.7% - + 2.740 - (1.664) 1.444 - 3.065 - (3.571) - 695) - 362 - 566 - +
Small C&I	1,625 2,468 1,548 1,188 1,550 1,372 1,479 1,319 2,190 2,104 1,565 2,224 358 641 381 308 353 318 365 341 554 525 396 518	2,444 2,311 1,471 1,599 1,307 1,421 1,377 1,566 1,535 575 682 357 456 402 289 324 421 396	- 50.5% - 5.6% - 5.0% - 5.0% - 6.1% - 1.57% - 3.5% - 5.0% - 6.1%
Total	53 101 52 50 48 41 58 48 88 81 75 61 24,205 26,269 20,319 17,019 19,634 17,447 17,930 18,186 23,773 22,437 22,894 28,212	86 100 43 70 113 47 48 56 76 27,311 23,792 18,403 20,667 15,744 16,861 17,999 18,842 17,287	62.39l - 1.09l - 17.38l - 40.00l - 135.48l - 14.50l - 17.28l - 15.78l - 1
# Arrears 60-90 Residential	7,789 9,173 9,340 7,505 5,875 6,064 5,643 5,745 6,514 6,270 7,559 8,883	11,346 12,508 9,899 7,819 7,128 5,334 5,472 5,025 4,944	4579 36.491 6.094 4.299 21.391 12.094 -3.094 1.22.91 1 3.557 3.353 559 3141 1.2531 7750 (1711 7770)
Low Income Residential Small C&I			- 31.7% - 32.7% - 29.5% - 17.6% - 8.1% - 3.7% - 3.6% - 29.5% - 1 - 51.1% - 155.8% - 3.4% - 3.4% - 3.4% - 3.5% - 17.6% - 3.1% - 3.4% - 3
Medium C&I Large C&I	$\begin{bmatrix} -\frac{152}{17} + -\frac{118}{13} -\frac{212}{35} + -\frac{114}{11} + -\frac{118}{24} -\frac{120}{13} -\frac{110}{15} + -\frac{106}{8} -\frac{93}{10} -\frac{143}{16} + -\frac{138}{15} + -\frac{136}{26} \end{bmatrix}$		35.5% 159.0% 31.5% 10.5% 10.5% 25.5% 24.6% - 56 225 121 13 221 13 201 150 10.5 10.5 10.5 10.5 10.5 10.5 10.
# Arrears 90>	10,298 1 11,402 11,805 9,143 7,218 7,228 6,827 7,032 7,842 7,881 9,591 10,795	13,728	33.29(35.49(0.094) 1.29(1.295(1.205(1.00
Residential Low Income Residential	11,562 12,789 14,421 17,086 18,106 18,224 18,211 17,399 17,154 16,996 16,813 16,313 5,631 6,170 5,648 4,987 4,880 5,113 5,171 5,163 5,339 5,424 5,585 4,425	18,169 22,814 26,670 27,695 28,301 29,636 28,789 28,520 28,010 2 4,506 4,901 4,899 5,177 5,734 5,801 5,576 5,292 5,261 2	57.131 72.451 84.971 62.131 55.391 62.667 1 10.0251 12.249 10.029 10.195 11.412 10.578 11.121 1 - 1.0251 12.249 10.029 10.195 11.412 10.578 11.121 1 - 1.0251 12.249 10.02
Small C&I Medium C&I	337 437 518 682 599 594 585 572 572 490 532 409 93 122 114 139 142 128 123 142 133 142 139 36	552 1,056 1,687 1,620 1,537 1,513 1,363 1,116 1,057 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	63.88 14.165 225.78 137.98 156.68 154.78 133.08 95.18 225 619 1,169 938 938 919 778 544 225 619 1,169 156.08 156.0
Large C&I Total	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	14 22 42 42 45 41 41 32 30 2 23,353 28,995 33,581 34,819 35,918 37,265 36,008 35,156 34,555	0.0% 57.1% 200.0% 223.1% 200.0% 115.8% 115.8% 88.2% - 0 8 28 29 30 22 25 15 - 224.0% 48.4% 62.1% 62.1% 62.1% 63.1% 53.0% 63.1% 54.0% 63.1%
\$ Arrears 30-60 Residential	57,200,859	- \$8,003,626 - \$7,558,729 - \$6,228,666 - \$5,407,444 - \$2,412,490 - \$2,104,214 - \$2,052,523 - \$2,180,959 - \$2,153,086	1178
Low Income Residential Small C&I	\$\begin{array}{ c c c c c c c c c c c c c c c c c c c	\$999,450 \$880,753 \$742,287 \$662,920 \$329,931 \$265,058 \$250,403 \$289,064 \$269,944 \$ \$945,157 \$1,109,718 \$594,687 \$444,685 \$201,491 \$181,741 \$176,435 \$186,334 \$183,590	42.5% 48.5% 35.5% 10.4% 24.8% 12.7% 13.6% 6.7% 1 (579,577) (827,854) (668,165) (32,443) (108,671) (83,721) (95,508) (20,718) 1 (20,7
Medium C&I Large C&I	\$876,450 \$930,671 \$608,277 \$373,745 \$334,711 \$230,559 \$222,365 \$272,219 \$377,976 \$471,539 \$509,008 \$716,630 \$10,975,105 \$10,975,105 \$117,785,776 \$475,540 \$509,008 \$716,630 \$10,975,105 \$10,975,105 \$117,785,776 \$575,74,808 \$44,875,92 \$33,798,27 \$2,682,218 \$2,642,464 \$32,642,305 \$3,617,639 \$4702,004 \$7,661,787 \$10,675,625 \$10,975,105	\$819,108 \$1,175,746 \$653,197 \$577,265 \$353,440 \$259,508 \$280,501 \$307,189 \$297,874 \$506,457 \$1,040,094 \$488,549 \$563,159 \$858,406 \$381,387 \$324,496 \$191,910 \$317,797	6.5% 26.3% 7.6% 54.5% 5.6% 12.8% 26.1% 12.8% 1 (557.341) 24.5075 44.920 203.520 18.729 29.349 58.136 34.970 1 (38.5% -2.2% 188.7% 20.1.6% 93.1% 24.0% 27.7% - \$543.355 39.993 (10.8%) 368.120 573.774 183.926 62.774 48.988 - \$543.555 39.993 (10.8%) 574.579 (52.35.56) 574.579 (52.35
Total \$ Arrears 60-90	\$\frac{510,979,120}{511,786,576}\$\frac{57,924,808}{57,924,808}\$\frac{54,487,592}{54,487,592}\$\frac{53,798,627}{53,798,627}\$\frac{52,652,187}{52,652,187}\$\frac{57,647,464}{52,542,395}\$\frac{53,617,659}{53,617,659}\$\frac{54,702,004}{57,661,787}\$\frac{57,661,787}{510,676,269}\$	\$11,728,799 \$11,765,040 \$8,707,386 \$7,655,473 \$4,155,758 \$3,191,908 \$3,084,358 \$3,155,456 \$3,222,291	
Residential Low Income Residential	\$2,964.08 \$3,711.976 \$3,965.360 \$22,881,599 \$3,910.007 \$1,337,194 \$1,016,568 \$086,991 \$999,275 \$1,090,972 \$1,989,320 \$3,265,198 \$10,000 \$3,265,198 \$1,000,077 \$1,337,194 \$1,016,568 \$086,991 \$999,275 \$1,090,972 \$1,989,320 \$3,265,198 \$1,000,077 \$1,337,194 \$1,016,568 \$086,991 \$999,275 \$1,000,077 \$1,365,198 \$1,000,077 \$1,337,194 \$1,016,568 \$1,0	\$4,422,873 \$5,282,406 \$4,912,495 \$4,292,420 \$3,300,500 \$1,767,416 \$1,436,172 \$1,277,505 \$1,387,135 \$883,399 \$858,778 \$743,194 \$683,824 \$573,541 \$314,381 \$226,585 \$192,925 \$256,077	47.6% 42.3% 23.9% 49.0% 72.8% 30.2% 41.3% 29.4% 51.2570,430 947,135 1.410,851 1.390,493 410,22 419,504 290,532 3-30.381 40.881 41.781 1.5781 1.584 5-3.791 1.1084 -22.481 T (533,457) [592,995] (530,954) (127,805) 76,716 [19,159] (29,667) (557,25)
Small C&I Medium C&I	$ \begin{bmatrix} \frac{5159,921}{5171,472} & \frac{5231,169}{5260,754} & \frac{5276,574}{5318,232} & \frac{5165,024}{5181,331} & \frac{580,699}{5124,409} & \frac{580,999}{5125,802} & \frac{557,463}{590,413} & \frac{588,765}{590,427} & \frac{562,896}{5112,749} & \frac{5267,240}{5140,315} & \frac{5147,375}{5140,315} & \frac{5112,503}{5147,375} \\ \end{bmatrix} $	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$- \begin{array}{ c c c c c c c c c c c c c c c c c c c$
Large C&I	311,1747 3000,784 310,6227 3141,313 315,400 312,300 312,700 310,300 314,313 31	\$214,437 \$481,786 \$282,599 \$279,187 \$463,753 \$209,707 \$125,812 \$92,702 \$94,162 \$ 56,664,412 \$7,699,263 \$6,840,674 \$5,923,473 \$4,827,450 \$2,558,138 \$2,011,093 \$1,780,674 \$1,959,663	108.5% 200.9% 18.7% 178.1% 277.7% 123.1% 1281 25.11% 5111.615 321.664 (65.171) 178.003 340.983 115.720 2.258 203.29
\$ Arrears 90> Residential	56,813,963	\$12,570,628 \$15,268,224 \$17,994,982 \$19,733,248 \$21,409.223 \$22,773,142 \$72,454,090 \$72,760,501 \$77,763,666	84.5%, 95.0%, 99.9%, 84.4%, 86.1%, 95.7%, 96.2%, 103.1%, 55.756.565 7.437.207, 8.901.644 0.0131.550 0.0101.650
Low Income Residential Small C&I	54,307,125 54,916,370 55,007,154 54,651,797 34,600,913 54,795,950 54,850,887 54,840,767 34,909,807 54,882,740 55,037,721 54,236,607 5145,300 5181,652 5241,835 5293,428 5306,768 5279,812 5276,551 5267,417 5283,727 5263,415 5767,713 54,236,607	C42 473 1 C42 773 1 C44 773 1 C4 773 774 1 C4 773 775 1 C42 773 775 1 C42 775 775 1 C42 775 775 1 C42 775 775 1 C42	3.9% 0.6% 3.4% 18.4% 34.1% 31.6% 24.13% 15.5% 515.858 30.026 158.619 856.008 1.568.417 1.527,149 1.168.885 763.850 212.8% 254.4% 291.1% 263.7% 277.7% 326.4% 241.3% 185.3% 1 5309.213 462.076 703.984 773.756 851.748 913.416 667.192 495.588
Medium C&I Large C&I	\$145,000 \$181,652 \$74,835 \$393,428 \$306,685 \$279,812 \$72,851 \$362,471 \$283,777 \$283,777 \$263,445 \$362,413 \$399,345 \$486,032 \$11,873,833 \$44,855 \$572,924 \$598,744 \$5587,846 \$5610,653 \$616,744 \$618,104 \$665,595 \$669,443 \$630,001 \$71,090 \$88,277 \$118,175 \$113,044 \$128,489 \$159,650 \$159,650 \$169,949 \$199,764 \$618,104 \$665,595 \$669,443 \$630,001 \$71,090 \$182,777 \$118,175 \$113,044 \$1128,489 \$159,650 \$15	3-1-3-13	22.25 8 22.46 29 1915 26.77 9 25.69 27.79 32.69 24.23 155.38 155.38 1 55.38 1 55.38 1 55.38 1 55.38 1 55.38 1 55.38 1 55.38 1 56.40 155.38 1 55.38 1 55.38 1 55.38 1 55.38 1 55.38 1 55.38 1 56.40 155.38 1 55
Total Arrears	\$11,817,510 \$13,536,000 \$14,914,166 \$16,330,881 \$17,139,270 \$17,459,535 \$17,354,454 \$16,935,389 \$16,957,874 \$16,907,545 \$17,096,486 \$16,666,992	\$18,331,732 \$21,979,657 + \$25,490,368 \$27,876,113 \$30,389,034 + \$32,054,553 \$31,113,402 \$30,192,289 \$29,879,570 +	
Residential Low Income Residential	\$17,011,220	\$24,997,127	46.9% 46.8% 60.4% 76.7% 70.0% 80.4% 83.3% 89.0% \$\frac{1}{13.0%}\$ -17.2% -10.4% 13.0% 27.8% 27.0% 20.4% 12.7% (695.7%) 700.48 15.86.451 1.66.052 10.0510 687.065
Small C&I	\$1,053,284 \$1,251,672 \$991,207 \$699,328 \$603,293 \$508,295 \$510,252 \$502,765 \$550,455 \$601,406 \$1,001,314 \$1,289,054	\$1,683,268 \$2,336,967 \$2,011,893 \$1,840,229 \$1,582,391 \$1,493,815 \$1,213,817 \$1,032,649 \$1,000,423 \$1,762,429	
Large C&I	559,014 5949,762 5965,381 5408,466 5353,891 543,1093 555,225 5422,009 577,077 5672,535 5944,655 5942,665 577,494,111 531,140,370 529,021,049 524,998,400 523,697,577 522,103,244 521,541,268 520,972,892 522,103,772 523,337,118 527,933,492 531,915,160	31,203,932 32,790,939 32,123,941 31,233,740	15.4%
Billed Sales kWh or therms		330,124,742 341,443,733 341,030,430 341,433,002 335,372,242 337,004,330 330,100,034 333,100,101 333,001,321	
Low Income Residential	30,225,629 19,638,877 12,126,830 65,11,837 3,918,039 3,691,457 3,828,362 5,200,410 11,544,691 24,500,111 32,681,622 26,891,596 2,767,741 1,855,515 1,178,889 668,541 419,425 403,000 423,719 528,196 1,035,848 2,138,073 2,617,301 2,165,552	24,325,004 13,613,764 13,561,691 6,217,067 4,175,966 3,763,797 3,540,677 5,000,072 N/A 2,251,811 1,905,659 1,520,926 623,308 427,510 393,576 379,409 496,713 N/A	- 1.55% - 2.55
Medium C&I	9.05.169 1.555.544 4.300.99 2.571.643 1.677.633 1.612.780 1.742.271 2.002.118 3.009.15 7.612.244 2.99.137 8.253.371 15.791.684 13.657.795 10.861.356 8.252.24 7.561.847 7.845.442 7.865.018 7.842.603 10.277.51 13.895.321 15.936.601 14.894.945 13.657.795 10.861.356 8.252.24 7.561.847 7.845.442 7.865.018 7.842.603 10.277.514 13.895.322 15.936.601 14.894.945 13.657.845.948 13.65	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
Total	15,291,684 13,625,95 10,861,336 8,829,224 7,551,847 7,845,442 7,663,013 7,842,603 10,217,514 13,859,332 15,935,601 14,893,945 61,705,885 44,274,878 29,349,525 19,294,068 14,013,028 14,006,936 14,092,890 16,177,326 28,541,983 52,018,134 65,125,569 56,406,213	13,898,102 12,555,855 11,010,029 8,191,904 7,276,786 7,258,849 7,606,579 7,698,322 N/A 51,384,418 42,033,477 34,020,274 17,678,894 13,761,944 13,299,693 13,180,881 15,629,388 N/A	9.15 - 7.75 146 - 7.75 146 - 7.75 146 1.50 1.50 1.50 1.50 1.50 1.50 1.50 1.50
Residential Residential	\$35,010,855 \$25,373,381 \$18,235,807 \$11,664,183 \$10,271,171 \$9,375,011 \$9,776,353 \$13,100,990 \$17,644,831 \$31,544,477 \$41,236,780 \$32,296,773	\$31,973,555 \$26,914,357 \$23,384,632 \$11,644,057 \$11,039,343 \$9,241,523 \$8,203,395 \$11,511,500 \$11,925,800	්ට පත්ප පළමු පත්තු පත්පු පත්පු පත්පු පත්පු පත්පු පත්පු පස්පු පස්පු කළුවූ කළුවූ කතේ පත්ත් සංකම් සෙනම් පතමේ පට පස්පු ප
Small C&I	\$3,815,460 \$1,981,289 \$1,259,002 \$823,287 \$586,925 \$503,991 \$549,984 \$767,284 \$1,169,352 \$1,991,161 \$2,386,867 \$1,917,842 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$1,166,155 \$1,025,342 \$1,081,397 \$1,428,174 \$2,957,441 \$4,560,233 \$5,497,423 \$5,067,784	\$1,358,880 \$1,297,533 \$979,342 \$553,841 \$498,709 \$403,280 \$435,257 \$488,968 \$637,631 \$4245,889 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165,446 \$1,099,290 \$850,492 \$1,194,619 \$1,321,681	- 44.4% - 34.5% - 32.5% - 35.7% - 15.5% - 39.5% - 35.5% - 1 - 52.5% - 30.5% - 30.5%
Large C&I	57,151,331	\$4,225,689 \$3,225,080 \$3,225,080 \$3,125,080 \$3,115,080 \$3,115,080 \$2,109,090 \$3,109,090	
Total Supplier Receivables Purchased (for EDCs)(1)	\$56,213,796 \$40,787,574 \$29,670,252 \$19,085,676 \$16,936,919 \$15,269,253 \$15,928,705 \$20,707,940 \$28,402,927 \$48,878,505 \$62,162,284 \$50,330,835	\$48,322,679 \$40,224,042 \$34,603,018 \$19,446,080 \$18,574,682 \$15,419,272 \$14,730,919 \$18,977,890 \$19,186,707	14.0% 16.0% 19.0% 9.7% 1.0% -7.5% 4.0% - 95.00.107 (555.532) 54.92.765 5366.00 51.67.762 516.703 (51.19.786) 51.77.00 - 95.00.103 (51.19.786)
Residential Low Income Residential			1
Small C&I Medium C&I	<u> </u>		<u> </u>
Total Large C&I	<u> </u>		
Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35,010,855, \$25,373,381, \$18,235,807, \$11,664,183, \$10,271,171, \$9,375,011, \$9,776,353, \$13,100,990, \$17,644,831, \$31,544,477, \$41,236,780, \$32,296,773	\$31,973,555 \$26,914,357 \$23,384,632 \$11,644,057 \$11,039,343 \$9,241,523 \$8,203,395 \$11,511,500 \$11,925,800	- 47% 5.1% 28.7% 42% 75% 1.4% 1.6.1% 1.2.1% - 12.1% 1.5.10 1.5.10,7.20% 1.5.10,575, 3.145.855 [20.126] 76.177, [113.48] (1.57.958] (1.59.950)
Low Income Residential Small C&I	\$3,815,460 \$1,981,289 \$1,259,002 \$823,287 \$586,925 \$503,591 \$540,984 \$767,284 \$1,169,352 \$1,991,161 \$2,386,867 \$1,917,842 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$1,166,155 \$1,025,342 \$1,081,397 \$1,428,174 \$2,957,441 \$4,560,233 \$5,497,423 \$5,069,784	\$1,358,880 \$1,297,533 \$979,342 \$553,841 \$498,709 \$403,280 \$435,257 \$488,968 \$637,631 \$4,245,889 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165,446 \$1,099,290 \$850,492 \$1,194,619 \$1,321,681	- 44.4% - 32.9% - 32.7% - 15.0% - 19.9% - 19.5% - 56.5%
Medium C&I Large C&I Total	\$7.51.51.331 \$5.64.6.588 \$3.898.858 \$2,737.896 \$2.380.652 \$9.110.645 \$2.212.248 \$2.277.688 \$3.446.815 \$5,746.544 \$7.209.844 \$5.935.606 \$3.506.679.5 \$4.395.182 \$4.214.261 \$5.264.807 \$2.584.602 \$2.254.855 \$2.217.623 \$5.263.804 \$3.386.488 \$5.033.011 \$5.833.01 \$5.833.01 \$5.033.011 \$5.033.0	55,711,672 \$4,662,598 \$3,869,397 \$2,694,414 \$3,205,048 \$2,044,997 \$2,833,917 \$2,417,620 \$2,408,789 \$5,032,683 \$4,125,986 \$3,865,939 \$53,385,975 \$2,666,136 \$2,630,181 \$2,007,858 \$3,365,183 \$2,802,806 \$53,865,939 \$53,365,183 \$2,802,806 \$2,802,806 \$2,802,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806 \$2,802,806	- 2-0.1% - 1.74% - 0.8% - 1.6% - 37.7% - 3.1% - 24.1% - 1.3.3% - 51.439.539 983,040 (29.461) (3.4.42) 27.29% - 3.29% 16.661 3.9% 28.33% 1.561 1.38% 1.562,022 717,684 81,533 375,326 9.235 741,379 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.40% 1.60% 1.5
Total \$ Revenue (Payments) Received (2)			
Residential Low Income Residential	\$36,180,267 \$12,057,050 \$23,869,209 \$15,823,810 \$12,853,390 \$10,820,654 \$10,070,266 \$11,290,062 \$12,353,209 \$22,396,495 \$32,303,136 \$31,488,029 \$13,191,045 \$2,5684,383 \$1,487,031 \$2,127,939 \$1,088,859 \$500,832 \$477,199 \$53,395,3 \$453,458 \$774,434 \$1,354,512 \$2,931,678	\$32,809,496 \$27,018,896 \$24,346,388 \$18,987,160 \$12,706,790 \$10,181,671 \$9,493,750 \$10,276,225 \$8,372,405 \$1,078,181 \$919,696 \$1,029,702 \$674,670 \$550,539 \$396,152 \$632,929 \$338,398 \$250,110	- 9.5% - 15.7% - 2.0% - 2.00% - 1.1% - 5.9% - 5.7% - 9.0% - 1.5% - 5.5% - 30.8% - 68.3% - 49.4% - 2.09% - 32.6% - 38.9% - (5312.864) (1.7%4.866) (457.329) (1.453.269) (38.320) (104.681) - 155.730 (215.355)
Small C&I Medium C&I	\$1,391,045 \$2,683,88\$ \$1,487,031 \$2,127,939 \$1,088,859 \$500,822 \$477,139 \$533,953 \$583,458 \$724,434 \$1,334,512 \$2,931,678 \$57,250,633 \$6,673,217 \$53,281,388 \$1,816,354 \$1,315,554 \$1,034,800 \$965,720 \$1,084,196 \$1,198,136 \$2,647,050 \$4,724,915 \$4,425,689 \$72,50,633 \$6,673,217 \$5,537,6710 \$51,317,700 \$2,619,680 \$23,247,889 \$965,720 \$1,084,196 \$3,198,136 \$2,647,050 \$4,724,915 \$4,425,689 \$1,084,569 \$2,347,400 \$1,827,764 \$2,347,887 \$3,438,891 \$4,385,099 \$2,338,349 \$2,347,400 \$1,827,764 \$2,347,887 \$3,348,496 \$3,361,970 \$4,233,005 \$5,386,313 \$5,284,386 \$3,488,891 \$4,385,099 \$2,338,349 \$2,347,400 \$1,827,764 \$2,347,887 \$3,348,496 \$3,349,495 \$3,349,496 \$3,349,49	\$4,676,193 \$3,131,551 \$3,225,247 \$2,183,351 \$1,314,597 \$1,121,861 \$1,201,622 \$1,103,216 \$828,115 \$56,152,803 \$4,269,376 \$4,731,682 \$3,414,896 \$2,423,654 \$2,131,642 \$2,116,487 \$2,152,170 \$1,478,514	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Total Sevenue (Payments) Received (2) Residential Low Income Residential Small C&I Medium C&I Large C&I Total Revenue (Payments) Received	\$5,033,693 \$4,438,891 \$4,351,069 \$2,838,549 \$2,347,740 \$2,741,400 \$1,832,766 \$2,841,882 \$1,984,507 \$3,803,117 \$4,943,783 \$5,258,266 \$55,334,574 \$50,537,446 \$38,365,376 \$25,918,352 \$20,225,632 \$17,505,465 \$15,334,170 \$18,205,038 \$18,351,281 \$33,804,099 \$49,684,577 \$50,041,630	\$4,693,411 \$3,294,335 \$4,926,114 \$3,008,563 \$2,785,844 \$2,669,934 \$2,757,887 \$2,623,916 \$1,464,147 \$49,410,084 \$38,633,855 \$38,259,133 \$28,268,641 \$19,781,424 \$16,501,259 \$16,202,675 \$16,493,925 \$12,393,291	- 6:88 - 2:5:88 13.28 - 6:08 13.78 - 2:68 - 9:558 - 7:78 - (5:10,322) (1,145:56) - 9:75,06 17:00:5 43:104 (71:66) 29:5,120 (21.75:66) - 1:00:5 43:104 (71:66) 29:5,120 (21.75:66) - 1:00:5 43:104 (71:66) 29:5,120 (21.75:66) - 1:00:5 43:104 (71:66) 29:5,120 (71:66
# Revenue (Payments) Received Residential	185,198 185,039 189,379 171,162 194,813 188,339 183,726 205,501 183,651 206,003 210,961 195,069	209,156 - 196,489 - 194,099 - 202,340 - 203,429 - 197,356 - 195,248 - 202,422 - 140,125	12.98 6.78 2.98 18.78 4.88 4.88 6.78 1.58 7 22.55 11.45 4.72 31.77 8,616 9,017 11.52 11.52 1
Revenue (Payments) Received Residential Low Income Residential Small C&I Medium C&I Large C&I Total	$ = \frac{15,994}{16,683} + \frac{22,455}{16,589} = \frac{18,968}{18,041} + \frac{23,829}{15,542} + \frac{20,927}{17,534} + \frac{17,772}{17,422} + \frac{17,773}{16,048} + \frac{18,774}{18,739} + \frac{16,967}{15,825} + \frac{18,829}{18,222} + \frac{21,791}{24,689} + \frac{34,516}{17,758} + \frac{34,516}{16,683} + \frac{16,967}{16,683} + \frac{18,889}{16,683} + \frac{18,889}{16,683} + \frac{18,222}{16,683} + \frac{18,222}{16,683} + \frac{18,222}{16,683} + \frac{18,222}{16,683} + \frac{18,889}{16,683} + \frac{18,222}{16,683} + \frac$	$-\frac{23,605}{18,240} - \frac{20,744}{15,411} + \frac{22,874}{17,293} - \frac{18,940}{17,714} - \frac{19,243}{18,388} + \frac{17,692}{18,100} - \frac{19,591}{18,448} - \frac{16,789}{18,245} - \frac{12,977}{11,704}$	11.98 6.28 2.58 18.28 4.48 4.88 6.38 1.58 23.958 11.450 4.720 31.172 8.616 9.017 11.522 30.079 4.758 7.758 20.68 20.58 8.08 0.58 11.58 11.58 11.58
Medium C&I Large C&I	5,123	- 18,740 - 15,411 17,793 17,714 18,388 18,100 18,448 18,235 11,704 - 15,225 13,270 - 5,225 13,270 - 5,225 13,270 - 5,225 13,270 - 5,275 13,270 - 1,275 - 1,2	9.5% -7.1% -4.1% 14.0% 4.9% 3.9% 15.0% -2.7% - 1.557 (1.78) 74.6; 2.72 854 678 2.400 (9.04) - 1.557 (1.78) -5.58 -1.48 -5.59 8.58 -2.68 1.29 1.29 1.29 1.29 1.29 1.29 1.29 1.29
Total Difference Between Billed and Received Revenue	223,789 239,915 232,942 215,098 239,633 229,662 222,907 250,074 221,730 249,732 265,789 253,323 e line 13 - tine 14	257,272 237,577 240,486 244,903 247,279 239,486 239,832 243,556 168,504	15.50%
Residential Low Income Residential	[\$\frac{51,169,413}[\$\frac{1}{56,683,669}\$] (\$\frac{56,33,602}{5,633,402}\$] (\$\frac{54,159,627}{52,424,415}\$] (\$\frac{52,424,415}{52,424,415}\$] (\$\frac{5703,093}{51,810,928}\$] (\$\frac{52,280,799}{51,304,652}\$] (\$\frac{51,495,643}{51,004,521}\$] (\$\frac{52,259}{51,075}\$] (\$\frac{52,323,41}{52,593}\$] (\$\frac{5713,935}{51,101,923}\$] (\$\frac{51,203,255}{51,013,836}\$] (\$\frac{51,405,943}{51,004,543}\$] (\$\frac{52,323,41}{51,045,943}\$] (\$\frac{5713,943}{51,004,543}\$] (\$\frac{52,323,41}{51,045,943}\$] (\$\frac{5713,943}{51,045,943}\$] (\$\frac{52,323,41}{51,045,943}\$] (\$\frac{5713,943}{51,045,943}\$] (\$5713	(\$835,941) (\$104,540) (\$961,756) (\$7,343,103) (\$1,667,447) (\$940,147) (\$1,290,355) \$1,235,275 \$3,553,395 \$280,699 \$337,837 (\$50,360) (\$120,830) (\$51,830) \$7,128 (\$197,672) \$150,570 \$387,521	-28.5% -98.4% -82.5% 76.5% -35.4% -35.0% 339.0% -31.8% 5333,472 6,579,129 4,671,647 (3,183,476) 914,772 505,795 996,442 (575,653) - 88.4% -153.7% -90
Small C&I Medium C&I	[\$339,580] [\$1,285,826] [\$1,219,034] [\$597,852] [\$149,799] [\$69,548] \$115,677 \$343,978 \$1,759,305 \$1,913,183 \$772,08 \$573,084 \$99,302] [\$1,033,575] [\$1,477,823] [\$291,624] [\$291,624] [\$236,935] \$224,130 \$235,743 \$1,082,845 \$1,516,619 \$851,603 \$57,972	(\$430,304) \$92,067 (\$701,561) (\$989,255) (\$149,151) (\$22,571) (\$351,130) \$91,403 \$493,566	26.7% -107.2% -42.4% 65.5% -0.4% -67.5% -403.5% -73.4% -15.20.5% -13.47% -138.0% -138.0% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7% -138.0% -17.7%
Large C&I Total	Company Comp	\$281,130 \$393,272 \$882,785 \$(\$2,01,862) \$781,394 \$(\$882,865) \$717,430 \$265,360 \$93,942 \$393,272 \$831,601 \$(\$1,080,155) \$353,103 \$(\$19,708) \$(\$33,733) \$(\$350,029) \$741,267 \$142,659 \$(\$1,087,764) \$1,590,187 \$(\$3,852,561) \$(\$1,206,742) \$(\$1,087,704) \$1,590,187 \$(\$3,852,561) \$(\$2,822,561) \$(\$1,206,742) \$(\$1,087,904) \$2,483,965 \$56,793,416	-8.5 -15.5 -17.5 -40.7 -15.5 -17.5
Customers on Arrearage Mgmt/Forgiveness Plan: Residential	s [AMP]		
Low Income Residential Small C&I	653T 758 1,013 1,149T 1,159 1,172 1,108 1,054 960 878 826 788	764 760 715 608 652 536 499 410 388 5	17.08
Medium C&I Large C&I	F + F + + - - -		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Total Customers Disconnected for Non-Payment	- 914 - 1,040 - 1,334 - 1,461 - 1,463 - 1,485 - 1,000 - 1,338 - 1,219 - 1,113 - 1,049 - 992		0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%
Customers on Arrearise Mgmt/Forgiveness Plans Residential Low Income Residential Small CEA! Medium CEA Large CEA Total Coutomers Disconnected for Non-Payment Residential Low Income Residential Small CEA Large CEA Lar	$\begin{bmatrix} - & -\frac{1}{3} & -\frac{50}{13} & -\frac{36}{14} & -\frac{134}{32} & -\frac{62}{13} & -\frac{120}{37} & -\frac{153}{38} & -\frac{60}{88} & -\frac{1}{2} & -\frac{1}{2}$		1400.0% -100.0
Small C&I Medium C&I	$ \begin{bmatrix} -1 & -1 & 0 & 0 & 0 & 0 & 0 & 0 & 0 & 0 & 0 & $		- 33.3 % - 100.0
Large C&I	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$		000 000 000 000 000 000 000 000 000 00
Customers on Payment Plans Residential	4871 5677 6573 6784 6505 6311 5077 5510 4501 4501 4501 4501	22	40% 40.2% 55.6% 55.5% 48.3% 57.2% 15.3% 15.4% 15
Low Income Residential	1,334	$-\frac{767}{24}$ $-\frac{592}{20}$ $-\frac{606}{21}$ $-\frac{654}{100}$ $-\frac{723}{110}$ $-\frac{644}{100}$ $-\frac{606}{140}$ $-\frac{631}{176}$ $-\frac{670}{160}$ $-\frac{651}{100}$	42.5% 59.8% 67.1% 63.3% 55.2% 60.4% 63.1% 36.30% 55.2% 50.6% 53.1% 50.6% 57.8% 50.8% 57.8% 50.8%
Medium C&I	$\begin{bmatrix} - & -\frac{7}{10} & -\frac{37}{10} & -\frac{30}{10} & -\frac{30}{10} & -\frac{30}{10} & -\frac{40}{10} & -\frac{23}{10} & -\frac{23}{10} & -\frac{40}{10} & -\frac{45}{10} & -\frac{48}{10} $	$\begin{vmatrix} - & -\frac{27}{3} & -\frac{37}{2} & -\frac{96}{4} & -\frac{100}{2} & -\frac{120}{3} & -\frac{120}{3} & -\frac{100}{3} & -\frac{100}{3} & -\frac{100}{4} & -\frac{170}{4} & -\frac{154}{4} & -\frac{154}{4} & -\frac{154}{4} & -\frac{1}{4} & -\frac{154}{4} & -\frac{1}{4} & $	
Total		$\begin{array}{cccccccccccccccccccccccccccccccccccc$	1000 1000 1000 1000 1000 1000 1000 100
Residential	\$24,536,147 \$16,363,974 \$11,393,203 \$28,401,747 \$5,978,197 \$6,514,759 \$7,000,644 \$7,896,146 \$14,472,878 \$21,135,093 \$26,004,909 \$25,886,538 \$34,937,17 \$5,577,071 \$596,704 \$575,532 \$333,055 \$339,484 \$443,899 \$35,005,131 \$927,007 \$1,486,577 \$15,061,164 \$13,123,59 \$36,61,185 \$2,244,719 \$1,237,014 \$57,552,65 \$3,747,378 \$23,123,50 \$36,61,185 \$2,244,719 \$1,237,014 \$57,552,65 \$3,747,378 \$23,123,50 \$36,61,185 \$2,244,719 \$1,237,014 \$57,552,65 \$3,747,378 \$23,123,50 \$36,61,185 \$2,244,719 \$1,237,014 \$57,552,65 \$3,747,378 \$23,123,50 \$36,61,185 \$2,244,719 \$1,237,014 \$57,552,65 \$3,747,378 \$23,123,50 \$36,61,185 \$2,244,719 \$3,123,50 \$36,61,185 \$2,244,719 \$3,123,50 \$36,61,185 \$2,244,719 \$3,123,50 \$36,61,185 \$2,244,719 \$3,123,50 \$36,61,185 \$2,244,719 \$3,123,50 \$36,61,185 \$2,244,719 \$2,244,		
Low income Residential Small C&I	\$3,493,177 \$1,573,701 \$967,014 \$575,532 \$373,305 \$399,484 \$443,889 \$565,131 \$927,007 \$1,486,557 \$1,961,164 \$1,312,359 \$3,663,163 \$2,244,719 \$1,325,301 \$887,290 \$648,863 \$885,867 \$697,801 \$806,551 \$1,814,799 \$3,097,114 \$3,727,656 \$3,747,473 \$4,007,906 \$3,551,606 \$2,446,533 \$1,789,906 \$3,441,078 \$1,324,570 \$1,569,761 \$1,775,928 \$2,735,956 \$4,442,713 \$4,618,656 \$4,489,866 \$4,898,866 \$4	>1,119,149	-21.3% /.6% 21.8% -6.8% 5.5% 5.4% -6.2% 5.4% [\$/80,96/] 1/1,4/3 289,45/ (\$8,053) 35,639 23,115 (43,51/) 43,815
Large C&I	\$307.926 \$3355.066 \$2.46.53 \$\$1,785.065 \$3.461.073 \$315.657 \$415.073 \$1.52.657 \$515.978.1 \$1.575.928 \$2.725.966 \$414.773 \$\$5.616.656 \$4.469.685 \$3.656.07 \$2.226.170 \$1.551.338 \$1.56.661 \$31.56.64 \$34.734 \$1.20.357 \$5.177.17 \$1.95.637 \$319.294 \$3.151.048 \$3.631.92 \$3.226.07 \$32.226.07 \$319.294 \$3.151.048 \$3.63.347 \$3.226.07 \$	2,282,156	- 2458
Total Collection Effectiveness		\$40,674,445 \$28,646,574 \$22,456,745 \$12,621,250 \$10,317,292 \$10,880,339 \$10,249,739 \$12,698,998 \$19,025,690 \$10,000 \$1	-2.1.8% M-39% 27.1%' -2.8%' 3.6%' 11.4%' -6.1%' 3.6%' (\$8.563,305)
Total Collection Effectiveness Residential Low income Residential Small C&I Medium C&I Large C&I Total	- + 62.1% 57.1% 49.2% 45.6% 40.4% 41.2% 48.7% 42.9% 61.9% 65.9% 56.3% 56.3% 56.3% 34.5% 32.5% 29.9% 19.2% 97.9% 97.9% 10.7% 87.7% 17.1% 13.8% 34.5%	- \$8.0% 48.1% 46.5% 38.5% 34.4% 27.2% 26.7% 27.5% 24.8% 21.2% 26.7% 27.5% 24.8% 27.5% 27.5% 24.8% 27.5% 24.8% 27.5% 24.8% 27.5% 24.8% 27.5% 24.8% 27.5	
Small C&I Medium C&I	78.7% 76.6% 73.9% 70.9% 68.1% 67.7% 72.5% 77.6% 84.3% 81.7% 78.7%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	-28.2% -15.8% -26.6% -30.5% -35.7% -27.0% -26.5% -22.1% -12.1% -19.6% -21.6% -24.3% -18.3% -19.2% -18.9% -6.9% -12.5% -2.4% -10.2% -1.4% -7.3% -7.3% -7.4% -7.3% -7.4% -7.4% -7.3% -7.4% -7.4% -7.3% -7.4% -
Large C&I Total	80.0% 78.1% 76.8% 71.9% 71.4% 68.3% 72.0% 67.9% 76.6% 83.4% 79.5% 82.5% 83.5% 82.2% 81.2% 87.0% 77.0% 86.6% 80.1% 84.6% 85.3% 85.2% 61.8% 58.0% 52.7% 47.5% 44.5% 44.5% 44.7% 44.4% 61.0% 64.6% 60.0%	78.3% 61.4% 84.0% 73.2% 61.3% 64.9% 68.8% 78.1% 60.4% 60.4% 66.8% 78.1% 60.4% 60.4% 78.1%	-23.68
			

Narragansett Electric Company (Electric Business) COMBINED 11/21/2020

	T	
2019 Mar Apr May Jun July Aug Sep Oct Nov Dec Jan Feb	2020 - 20	2019 / 2020 Variance Percent Change 2019 / 2020 Variance August Change Mor Apr May Jun Jul Aug Sep Oct Nov Dec Mar Apr May Jun Jul Aug Sep Oct Nov Dec
Continuers C25,131 C25,274 C24,552 C24,355 C24,555 C24,556 C25,333 C25,335 C25,346 C31,451 C31,268 C32,546 C31,251 C32,546 C	66 633,812 635,406 634,411 634,468 633,525 635,109 635,257 638,290 639,480 4 54,569 54,579 55,330 55,270 55,948 54,632 54,540 51,881 51,239	- 154 154 155 155 155 155 155 155
Medium C80	77 71,624 71,858 71,815 71,749 71,765 71,828 71,843 71,872 71,933 77 13,374 13,390 13,389 13,373 13,375 13,269 13,229 13,220 13,220 13,222	259 318 318 259 268 268 268 268 269 269 279 259 259 259 259 259 259 259 25
Large C&I 1,816 1,816 1,815 1,814 1,814 1,815 1,818 1,522 1,829 1,833 1,834 1, Total 763,828 763,995 763,318 762,940 763,155 763,446 764,369 765,691 769,117 772,191 772,126 773,	66 1,838 1,840 1,836 1,834 1,829 1,832 1,832 1,834 1,836 10 775,217 777,073 776,781 776,694 776,442 776,670 776,701 777,097 777,710	12% 13% 12% 11% 08% 0.9% 0.8% 0.7% 22 24 21 20 15 17 14 12 1.5% 1.7% 1.8% 1.8% 1.7% 1.7% 1.6% 1.5% 1.5% 13,368 13,378 13,287 13,287 13,224 12,332 11,606
Follow F	22 135,084 140,317 132,482 135,294 125,973 132,481 139,627 141,256 134,649 14 22,088 22,103 20,961 21,139 20,905 21,285 21,516 19,987 19,716	34.1% 25.5% 29.6% 36.4% 18.7% 24.3% 26.4% 27.7% 34.3% 36.20 31.938 30.230 36.117 19.839 25.92 29.139 30.609 33.4% 5.6% 5.5% 5.5% 5.5% 1.6% 7.4% (771) (1.321) (569) 1.070 883 1.126 342 (1.386)
Small C&l 10,373 12,651 12,655 9,666 12,315 10,889 12,482 10,404 13,194 12,710 12,206 12, Medium C&l 1,649 2,188 2,006 1,519 1,870 1,613 1,837 1,627 2,080 2,124 1,855 1,	10 15,913 16,646 14,233 13,676 12,795 12,588 11,869 12,749 11,755 19 2,468 3,092 2,244 2,220 2,072 1,847 1,838 1,967 1,970	53.4% 31.5% 12.6% 41.5% 3.5% 19.8% 4.9% 22.5% 5.540 4.015 1.589 4.010 480 2.079 (61) 2.345 4.07% 41.38 11.9% 46.1% 10.8% 14.5% 0.1% 20.9% 619 504 228 701 202 234 1 340
Larger C&I 168 245 232 170 227 177 214 180 218 257 228 Total 185,768 1 185,768 1 118,665 1 130,601 140,568 1 136,997 146,141 144,431 161,334 1 155,352 1 155,093 1 164,	66 266 326 241 265 310 243 200 219 245 51 175,819 182,484 170,151 172,594 162,055 168,424 175,050 176,178 168,335	58.3% 33.1% 3.9% 55.9% 36.6% 37.3% 45.5% 21.7% 98 81 9 95 83 66 (14) 39 29.5% 24.3% 22.7% 32.2% 15.3% 21.2% 19.8% 22.0% 40,086 35,617 31,496 41,993 21,487 29,427 28,909 31,747
Arrens 30-60	33 58.972 51,732 42,043 48,534 40,599 47,747 53,055 49,715 42,636 5	16.2% -5.4% -6.6% 13.6% -71.3% -7.0% -2.2% -3.2% -8.2% 12.553 4.489 5.817 11.008 13.592 11.669 1
Small C&l Sp41 8,190 7,424 4,794 7,645 5,684 7,556 5,388 8,218 7,630 6,667 7,	0.	10.5 10.5
Medium (68 977 1.50) 1.025 022 1.125 568 1.125 727 1.135 1.125	133	7.55. 751.15. 15.0. 10.0. 10.0. 10.0. 11.5. 1
Residential 18.992 21.287 21.970 15.050 15.064 17.635 18.637 21.749 22.789 20.774 21.861 22.780 20.774 21.780 20.774 21.780 20.774 21.780 20.774 21.780 20.7	86 28,679 30,684 24,589 19,998 18,763 16,250 19,318 20,339 19,056 28,679 30,684 24,589 19,998 18,763 16,250 19,318 20,339 19,056 20,000 19,000	51.0% 44.2% 12.4% 51.8 16.8% 7.9% 3.7% 4.2% 9,667 9,402 2,717 978 2,699 (1,385) 681 [910]
Line (Informer-resemble 1.500 1.	3,302	
	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	- 46.5% - 45.6% - 5.6%
Arrears 900	3 47,433 57,901 65,850 66,762 66,520 68,484 67,254 70,702 72,957	31.14 78.05 94.54 78.35 78.45 82.26 79.15 88.5% 16.455 25.469 32.002 39.322 28.158 30,899 32.000 31.188
Low Income Residential 14,256 14,876 13,973 13,658 13,286 13,349 13,650 14,863 15,450 16,088 14, 5 5 5 5 5 5 5 5 5 5	10 14,607 15,398 15,085 15,154 15,807 15,531 14,947 14,309 14,774 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Medium CBI	00	
S Arrears 30-60 Residential 15,539,204 16,267,798 12,004,109 8,886,354 9,536,170 11,240,100 12,539,513 10,979,726 10,577,419 10,719,820 13,260,162 18,768, 10,000 13,773,771 12,000 177,767 12,000 177,767 12,000 10,000 1	4 18,429,19 17,708,339 15,538,919 14,770,132 11,165,177 15,410,434 19,004,920 15,353,843 12,470,370 27 2,510,647 2,341,648 7,708,346 10,000,635 15,63,650 1,662,709 2,331,506 17,77,660 1,001,657	17.8%, 8.9%, 29.0%, 66.2%, 15.9%, 37.1%, 50.4%, 39.8%, \$2,789.987, 1,440,541, 3,496.811, 5,883,778, 1,529,007, 4,170,334, 6,365,407, 4,374,117,
Residential 15,639,204 6,267,798 12,024,106 8,866,354 9,636,170 12,1240,100 12,265,5131 10,979,276 10,577,419 10,719,230 13,260,162 12,785,610 12,717,671 12,42,281 2,033,200 196,6171 13,843 2,037,778 2,036,000 2,855, 581 2,033,200 2,033,200 2,033,200 2,033,200 2,033,200 2,033,200 2,033,200 2,033,200 2,033,200	1,003,000 1,005,	24.24 30.65 16.24 15.04 10.15 7.06 11.61 4.22 (626.00) (1.23.29) (60.28) 20.16 (1.23.20) 130.11 232.776 (11.27] 1 1.25 10.65 11.25 1
Medium C&I 2,840,447 3,131,534 2,172,653 1,716,600 2,278,833 1,798,359 2,195,919 1,855,125 2,293,716 2,566,451 2,186,599 2,605, Lange C&I 2,183,407 1,278,7280 1,320,514 1,141,245 2,070,555 1,131,387 2,496,455 1,005,355 1,747,290 2,559,851 2,564,7	0 3.758.50 4.755.77 298.548 7.55.755 7.35.476 7.35.656 7.	13.9% 50.3% 37.3% 54.8% 3.3% 32.2% 22.5% 44.0% \$395,106 1,574,038 811,495 941,195 75,881 578,290 493,976 817,073 949,974 16.6% 24.2% 81.9% 63.6% 132.5% 11.4% 12.5% 12.6% 23.3% 54.7% 15.5% 33.4% 33.0% 33.3% 54.161,399 \$3.243,314 54,759,062 \$8,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 \$8,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 \$8,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 \$2,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 56,770,789 57,084,463 56,831,334 54,759,062 58,856,40 52,699,981 57,70,789 57,084,463 56,831,334 57,70,789 57,084,463 56,831,334 57,70,789 57,084,463 56,831,334 57,70,789 57,084,463 56,831,334 57,70,789 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 56,831,334 57,084,463 57,084,463 57,084,463 57,084,463 57,0
Sarrears 60-90	51 10,792,423 11,963,241 11,305,213 10,388,600 8,657,937 7,144,210 9,079,446 11,065,913 10,308,866	
Residential 6.979,799 7,895,601 7,953,674 6,079,482 4,571,129 4,287,667 4,687,833 3,842,74 5,790,130 5,922,935 6,458,402 8,285,41 Low Income Residential 2,641,184 2,223,477 2,537,292 1,830,393 1,334,246 1,223,407 1,512,791 1,512,292 1,510,644 1,803,300 2,127,203 Small CBI 681,876 1,77,963 821,400 630,014 478,396 534,543 535,876 689,388 660,279 574,404 835,547 749, Small CBI 600,792 574,404 835,547 749,	8	-8.3%' -21.6%' -21.9%' 0.6%' 19.6%' 7.3%' 13.0%' 0.7%' 547.589' (510.234)' (552.795)' 11,147 264.734' 89.855' 173.983' 11,521' 56.4% 19.1% 108.0% 108.0% 105.5% 64.0% 68.5% 54.7% 54.7% 54.5887 1047.950 887,404 635.756 505,174 239.544 380.914 377,258 1
Medium C&I 574,765 741,517 787,430 536,472 493,047 512,016 463,175 502,707 582,109 562,193 552,894 579, [large C&I 574,686] 579,586 57	90 99,999	534.79 105.05 100.05 135.15 106.15 70.55 94.85 83.05 534.79 794.07 714.03 523.00 360,850 438,878 417,117 555.05 105.05 317.76 100.35 320.85 347.79 571.55 108.65 355.21 109.957 136.52 968.23 105.63
Total \$11,343,345 \$12,722,083 \$12,686,700 \$53,387,915 \$57,199,199 \$58,847,516 \$7,249,681 \$58,046,595 \$58,809,555 \$53,312,41 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$10,405,412 \$12,049,541 \$12,049,	4 32,607,502 38,586,035 44,148,487 47,339,782 50,832,740 54,140,759 55,266,777 60,007,926 63,570,563	
10 10 10 10 10 10 10 10	33 14,447,099 15,552,080 16,090,700 16,642,429 18,007,784 18,165,623 17,621,147 16,766,172 16,892,712 19 1,949,784 2,696,862 3,645,578 4,107,420 4,420,101 4,554,579 4,224,316 3,918,847 4,062,941 1	22.5% 26.5% 32.6% 44.3% 44.0% 38.5% 30.1% 52.692.725 2836.402 3,368,723 4,093.674 5,331,719 5,550,300 4,894,719 3,877,022 773,3% 122.2% 179,1% 211,7% 232.0% 256.4% 233.6% 197.9% 5824,517 1,483,099 2,339,392 1,2789,482 1,308,711 3,276,642 2,958,765 1,603,496 1
Medium Cik	4 1,169,488 1,754,106 2,542,103 2,910,132 3,063,857 3,002,102 2,758,797 2,436,990 2,500,954 8 355,528 443,616 63,915 817,925 1,000,524 3,002,102 2,758,797 2,436,990 1,172,893 1,172,893 1,173,337 1 1,000,524	38.5% 111.0% 197.9% 290.7% 277.9% 175.0% 148.6% 5325.83 927.98 200.210 2125.078 2.085.90 175.56 14.65.218 175.0% 148.6% 5325.83 927.98 2.00.210 2125.078 2.085.90 175.56 14.65.218 175.07 185.70 175.07 175.07 185.70 175.07 185.7
) Total Artesis	80 390/99/401 399/013/999 367/040/89 37.4547/000 37.4534.30 1 361-04-00 1 361-168/90 1 364-04-6 1 366-04-0 1 366-04-0 1 366-04-04-04-04-04-04-04-04-04-04-04-04-04-	- 96.25 - 96.25 - 97.25 - 9
Residentia	12 19,488,241 20,115,122 20,148,992 20,483,611 21,170,883 21,344,564 21,468,098 20,190,411 19,967,687 77 6,118,711 8,137,203 7,692,821 7,310,533 7,072,197 7,404,265 7,370,023 7,128,954 6,852,895	91% 6.3% 13.6% 27.1% 36.2% 36.9% 31.8% 23.0% 51,622,634 11,92,775 2,410,571 4,364,970 5,622,706 5,779,161 5,306,478 3,769,566 44.4% 80.5% 90.4% 123.6% 100.6% 116.9% 94.1% 95.5% 51,996,695 3,629,868 3,653,166 4,040,727 3,546,401 3,990,034 3,572,754 3,462,971 1
Medium CBI 4,258,815 4,704,889 3,813,678 3,122,824 3,706,779 3,226,574 3,662,218 3,338,294 3,925,560 3,923,128 3,853,600 4,435, 128 Large CBI 2,886,959 3,572,144 2,890,159 2,000,617 2,738,633 1,942,213 3,113,885 1,766,737 2,415,573 3,000,031 3,713,066 3,733,720 6,854,738,72 5,858,2541 5,968,929 3,722,500 5,978,700 5,978,700 5,873,872 5,857,382,70 5,968,929 3,722,500 5,978,700 5,978,700 5,978,700 7,978,700 <	515,315,1368,139,6737,107,9546,805,2906,434,6696,251,6156,350,7456,029,0136,196,238	24.8% 73.0% 86.4% 117.9% 73.6% 93.8% 73.4% 80.6% \$1,056,320 3.45,284 3.234,275 3.682,465 2,727,960 3,055,041 2,688,527 2,690,719 3.683,284 3.218 3.118 98.13 107.7% 175.6% 23.0% 141.3% 141.3% 13.65,788 1,144.941 88.002 1,931,048 2,946,052 3,375,068 737,222 2,497,324 141.3% 1,367,788
Billed Sales kWh or therms	22 397,072,961 \$109,566,699 \$109,790,565 \$111,119,613 \$111,020,208 \$117,080,968 \$122,489,067 \$124,041,266 \$125,487,911	35.5% 44.4% 57.7% 77.3% 74.2% 85.5% 80.2% 86.4% 520,993,571 333,625,049 341,066,75 346,567,044 347,056,456 355,415,562 354,26,358 356,118,425 354,26,358 356,118,425 356,118,4
Residential 249-56,1831 203.392.856 197.891.015 198.274.891 274.469.888 347.771.188 265.84.09 199.953.111 188.402.500 243.891.15 253.020.02 233.831	12 18,784,730 18,677,705 17,947,649 16,995,829 23,525,028 29,423,398 20,241,989 15,123,232 N/A 17 58,910,939 52,729,483 49,217,751 49,212,129 59,574,220 66,485,926 56,724,983 53,946,578 N/A	-11.1% 6.6% 8.2% 6.8% 14.0% 14.0% 5.1% 5.1% 5.1% 12.338.971 \$11.62.288 51.367.649 \$10.79.553 \$22.894.108 \$3.612.795 \$984.391 \$730.615 \$ 2.6% 4.8% 4.7% 8.1% 1.0% 3.0% 5.3.8% 6.2% 12.308.971 \$1.62.288 51.367.649 \$10.79.553 \$22.894.108 \$3.612.795 \$984.391 \$730.615 \$ 1.590.550] \$(\$2.633.993)\$ \$
Medium Cell 110.225.00 10.122.717 10.3118.05 10.3118.05 10.312.45 116.708.02 13.702.815 116.51192 101.683.60 24.745.22 107.431.01 12.707.710 10.603 10.000.00 10.000.0		-4.4%, -5.4%, -17.5%,
Total 649,664,395 592,785,314 559,697,707 563,341,241 692,007,820 816,495,199 676,029,240 548,525,285 542,349,613 630,516,966 611,109,625 639,156, Billed Total Revenue \$	11 625,149,073 599,514,913 563,391,322 564,946,244 715,596,768 818,355,024 648,624,723 569,276,059 N/A	3.8% 1.1% 0.7% 0.2% 3.4% 0.2% 4.1% 3.8% 24.55,322 56,725,599 53,693,615 \$1,005,000 \$23,588,948 \$1,895,509 \$27,605,517 \$20,750,774 \$1.00 \$1
Low income Residential 57,002.594 54,724,964 53,384,875 53,986,079 54,371,287 53,779,841 53,988,721 53,570,248 56,313.507 54,977 Small C&I 515,744,964 512,786,911 510,060,926 511,241,550 511,247,543 511,274,321 511,242,665 515,076,667 515,787,311 513,787,	26 54.342.470 54.131.650 53.665.296 53.256.431 54.395.67 54.541.439 53.825.237 52.934.290 52.572.813 56 514.849.800 512.516.876 510.732.078 59.480.927 512.622.137 513.523.034 512.607.262 511.873.866 58.343.488	-38.0%, -12.5%, -5.6%, -3.2%, 10.2%, 3.9%, 2.8%, -2.24%, [52.66,124] (\$511,844) (\$219,65), (\$108,444), \$407,089 \$170,152 \$102,585 \$[584,551], -5.7%, -2.0%, -2.1%, -4.3%, 5.2%, 6.1%, 9.2%, 4.3% (\$395,697) (\$122,035) (\$222
Medium CBI 525,765,067 522,532,443 519,842,066 514,279,644 526,563,630 20,514,368 519,799,599 516,744,038 522,110,184 527,741,284 527,765 Large CBI 527,962,240 526,955,953 524,423,562 527,755,944 524,690,633 525,516,258 524,318,318 555,724,178 525,717 502,713,88 525,717 502,713,88 515,744,038 516,744,038 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 517,745,717 502,713,88 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82 502,747,82	16 \$22,515,889 \$20,168,496 \$18,616,863 \$18,027,384 \$21,399,749 \$24,358,532 \$27,644,590 \$20,365,713 \$14,204,362 88 \$23,304,888 \$24,109,688 \$22,156,474 \$27,036,705 \$25,185,501 \$26,536,015 \$26,506,546 \$23,563,048 \$18,758,141	-12.6% -10.5% -6.8% -2.4% -11.9% 18.0% 34.8% 2.9%
Total \$155,895,098 \$129,986,928 \$115,733,288 \$103,032,344 \$131,489,011 \$136,882,239 \$121,245,597 \$119,180,815 \$107,643,828 \$150,528,370 \$183,029,601 \$145,016, \$109,044,828 \$100,528,370 \$183,029,601 \$145,016, \$109,044,828 \$100,528,370 \$100,528,3	55 \$144,934,792 \$133,895,855 \$123,688,433 \$113,615,678 \$147,744,138 \$155,808,041 \$139,778,523 \$119,941,739 \$90,507,603 \$	-7.0% 3.0% 6.9% 10.3% 12.4% 13.8% 15.3% 0.6% (\$10,960,305) \$3,908,927 \$7,955,165 \$10,583,334 \$16,255,127 \$18,925,902 \$18,532,926 \$760,924
Low income Residential	= = = = = = = = = = = = = = = = = = =	
Medium C&I Large C&I		
Total Total Revenue Billed \$ (Line 11 + Line 12)	0 7001720 7100144 (0011773) 500431 044400 504 504001 504000 5170437 46507001	
1,000,003 1,00	55 7-5221/56 74,250,140 6,051,7/23 0,051,7/2	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Medium CBI 25,766,057 22,532,423 19,984,266 18,871,066 24,295,424 20,550,630 20,514,368 19,799,899 16,734,038 22,110,184 27,781,284 22,785,034 24,996,333 23,512,387 24,318,314 25,573,217 20,513,198 25,572,170 29,472,823 24,483,542		-125K -105K -58K -7.4K -119K 18.0K 34.8K 2.9K -7.9K
Total \$155,895,098 \$129,986,928 \$115,733,288 \$103,032,344 \$131,489,011 \$136,882,239 \$121,245,597 \$119,100,815 \$107,643,828 \$150,528,370 \$183,029,601 \$145,016, \$Revenue [Payments] Received [2]	55 \$144,934,792 \$133,895,855 \$123,688,433 \$113,615,678 \$147,744,138 \$155,808,041 \$139,778,523 \$119,941,739 \$90,507,603	7.70% 3.0% 6.9% 10.3% 12.4% 13.8% 15.3% 0.6% (\$10,960,305) \$3,900,927 \$7,955,165 \$10,883,334 \$16,255,127 \$18,925,926 \$760,924 \$1.25% \$1
Securing Psymential Received (2) 83.854.963 76.022.627 64.713.060 51.017.617 56.356.316 69.077.087 66.961.700 61.285.003 50.088.882 66.495.347 84.474.77 79.791. Low Income Residential	6 8,059,01	
Smill Cide 16.911.723 34.755.528 13.203.826 92.00.005 10.355.328 12.213.1276 11.242.240 11.661.65 9.166.631 11.761.94 15.861.675 14.702.04 Medium Cid 25.339.872 23.203.075 23.2431.07 12.262.02 12.000.00 20.606.07 13.072.02 13.072.02 12.072.02 2.272.02 22.072.02	12 22,901,586 17,197,388 20,128,484 17,445,675 18,285,309 19,460,403 22,415,066 19,544,743 11,225,161 88 23,953,666 18,954,242 24,212,723 19,597,436 22,652,468 22,041,588 28,121,941 22,521,383 13,807,978	- 11.28% - 22.29% - 14.05% - 5.2% - 6.4% - 3.46% - 13.5% - 3.46% - 13.5% - 3.46% - 13.5% - 3.46% - 13.5% - 3.46% - 13.5% - 3.46% - 13.5% - 3.46% - 3.5% - 13.5% - 3.5% - 13.5% - 3.5% - 13.5% - 3.5% -
Total \$156,216,407 \$143,346,372 \$132,433,349 \$102,779,312 \$110,273,134 \$132,076,146 \$121,033,716 \$120,539,759 \$97,698,220 \$122,217,512 \$154,802,266 \$147,875, Revenue Payments Received	50 \$146,545,423 \$121,647,041 \$126,518,771 \$111,738,025 \$118,493,966 \$132,789,131 \$140,610,414 \$119,990,205 \$74,667,928	- 7284 - 2028, - 4028, - 3194 - 3126, - 3105,
Received Psyments Ecolored \$13,776 \$24,699 \$40,033 \$48,613 \$51,929 \$34,499 \$31,751 \$99,287 \$37,5557 \$84,206 \$99,014 \$52,000 \$1,	207,000 303,450 309,400 300,000 302,2000 371,000 305,550 309,001 402,259 405,581 51,769 49,466 49,589 45,543 50,159 47,864 34,756 75 68,245 62,655 67,142 69,751 71,981 70,878 72,385 71,681 47,777	17 17 17 17 17 17 17 17
Medium C&I 13,629 13,629 15,088 12,730 14,357 14,463 12,592 16,058 12,480 16,527 19,559 14, Large C&I 2,119 2,099 2,330 2,115 2,126 2,238 1,925 2,281 1,821 2,142 3,249 2,2	77	2.50 2.50
Difference Between Billed and Received Revenue (Line 13 - Line 14)	_	
	8	-61.2% -117.1% -120.0% 277.2% 97.1% 126.7% -24.4% 0.8% 52.736.68 14.728.97 95.9564 (4.070.752) 9.865.312 5.927.790 1.415.147 (21.582) -68.8% 1.28.8% 1.45.58% 1.15.5% 289.9% 44.8% 73.88% 72.6% 15.6% 1.26.6% 1.26.6% 1.26.6% 1.27.5% 1.26.6% 1.26.6% 1.27.5% 1.26.6% 1.26.6% 1.27.5% 1.26.6% 1.26.6% 1.27.5% 1.26.6% 1.26.6% 1.27.5% 1.26.6% 1.26.6% 1.26.6% 1.27.5% 1.26.6%
Residential	20 200.07 3.13.44 1 3.20.00	
	00 [\$564,778] \$5,155,455 [\$2,056,250] \$7,489,270 [\$2,522,033] \$4,494,428 [\$1,613,355] \$1,041,665 \$4,950,163 \$ \$7,512,448,614 [\$2,880,338] \$1,877,655 \$292,90,172 \$22,018,910 [\$831,891] \$488,465 \$158,893,675 \$ \$7,512,448,614 \$12,880,338 \$1,877,655 \$292,90,172 \$22,018,910 \$31,891 \$488,465 \$158,893,675 \$ \$7,512,448,614 \$12,880,338 \$1,891,675 \$1,891,67	
Customer on Arrestage Mymilfrontyceness Plant (AMP) 687 771 765 771 771 770 687 683 396 339 300 1 1 1 1 1 1 1 1 1	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 35.2%, -38.4%, -49.0%, -53.9%, -59.1%, -61.3%, -65.5%, -64.3
Medium c81		00% 00% 00% 00% 00% 00% 00% 00% 00% 00%
Total 2,539 2,785 3,411 3,696 3,757 3,881 3,805 3,709 3,471 3,196 3,018 2, Customers Disconnected for Non-Payment 3,24 3,25 3,25 3,25 3,25 3,25 3,25 3,25 3,25	66 2,807 2,805 2,631 2,363 2,477 2,117 1,542 1,650 1,599 1	10.6% 0.7% -22.9% -36.1% -34.1% -45.5% -49.0% -55.5% - 288 - 20 (780) (1,333) (1,200) (1,764) (1,363) (2,069)
		2000 -1
2,507 2,785 3,411 3,696 3,777 3,881 3,095 3,799 3,411 3,195 3,015 2, 2, 2, 2, 2, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3,		
Total	<u> </u>	
	0 12,877 8,980 7,660 8,311 8,889 8,063 8,053 10,021 11,367 44 2,901 2,249 2,207 2,375 2,465 2,163 2,147 2,256 2,408 5 5 122 451 251 351 425 435 5 56 677 629	- 1.284 - 37.794 - 52.284 - 50.284 - 45.591 - 49.291 - 49.384 - 36.494 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
Customes on Payment Plans 13,109 14,411 16,222 16,903 16,308 15,858 15,902 15,750 18,314 13,805 13,140 13,140 13,140 13,140 13,140 13,140 13,140 13,140 13,141 11,805 13,140 13,141 13,000 13,000 3		
Total 17,322 18,897 21,791 22,734 21,744 21,314 21,376 21,375 19,521 18,635 17,372 17, Current A/R		7.7% -39.6% -53.3% -51.1% -45.3% -49.4% -49.0% -38.5% (1,229) (7.489) (11,621) (9.859) (10,220) (10,484) (8,235)
1,522 12,525 15,507.41 12,527 12,727 12,727 12,727 12,102.00 4,952.644 41,316.01 35,607.41 35,407.41 36,607.42 36,607.41	9 22,122,665 48,923,468 45,550,997 81,197,271 57,128,576 63,287,248 47,995,371 42,085,390 45,080,992 12 3,341,977 3,275,648 2,506,733 2,773,349 3,382,566 3,740,287 3,013,806 2,272,177 5,151,346 72 1,003,379 3,232,186 73,749,134 67,859 8,675,581 5,781,884 6,850,691 7,842,1361 8,463,241	- 604 1654 2206 484 8836 76.78 10.78 14.72
Semil Cid 11:06:75:9 8:01:391 7:198:007 7:297:770 7:285:111 5:38:116* 2:32:56:43 7:22:56:30 1:57:437 10:768:490 1:100:2381 1:129 Medium Cid 127:675:496 15:127:781 13:25:797 13:136:793 13:25:2380 13:200:238 13:200:238 13:27:414 13:200:208 17:46:308 <t< td=""><td>72 10093.77 9.322.718 7.479.314 6,748.559 8.575.588 8,757.8184 8,757.099 7.681.236 46.45.271 1.541.57 1.570.058 1.375.715 1.370.058 1.375.715 1.37</td><td>12.8% 3.3% 0.0% -2.8% 4.7% 27.7% 1.0% 1.3% - </td></t<>	72 10093.77 9.322.718 7.479.314 6,748.559 8.575.588 8,757.8184 8,757.099 7.681.236 46.45.271 1.541.57 1.570.058 1.375.715 1.370.058 1.375.715 1.37	12.8% 3.3% 0.0% -2.8% 4.7% 27.7% 1.0% 1.3% -
Total 108.221,965 \$86,521,967 \$73,099,198 \$75,082,486 \$80,646,311 \$99,299,341 \$85,528,184 \$75,462,207 \$83,895,541 \$105,615,263 \$119,506,977 \$111,810, Collection Effectiveness	9 596,078,249 5688,397 5691,952 5659,843 5659,843 5659,843 5659,843 5659,843 5659,843	-15.7% 11.7%
Residential 62.7% 61.6% 57.4% 61.7% 61.8% 61.8% 52.3% 69.9% 64.2% 5.	78 57.59 50.59 60.278 46.374 46.776 60.376 43.376 42.676 33.151 77.5% 15.27% 16.45% 14.57% 15.27% 15.45% 15.45% 15.45% 15.45% 15.77% 50.57% 50.57% 50.57% 50.57% 50.57% 50.57%	19.38
그 후 승규님, 그리는 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그	no 7170 58.1% 57.4% 59.7% 50.7% 67.0% 65.8% 64.4% 52.7%	-24.1% -17.7% -22.5% -20.2% -20.5% -12.6% -15.8% -15.8% -13.5% -17.2% -15.4% -15.9% -9.4% -13.0% -1
Residential C 2791 6.1684 5.7.484 6.1.276 6.1.884 5.2.381 6.0.991 6.4.276 Low Income Residential 2.4.272 2.4.885 2.3.606 2.5.78 18.5% 18.6% 18.5% 13.75% 12.75% 2.75% 2.5.78 18.5% 12.75% 12.75% 2.75% 2.5 18.5% 12.76% 18.5% 18.5% 12.76% 75.5% 75.5% 77.5% 75.5% 77.5% 75.5% 77.5% 77.5% 75.5% 77.5% 77.5% 75.5% 77.5% 75.5% 77.5%	78	-19.5% -1.17% -1.27% -1.19% -1.19% -1.10% -2.5% -1.25% -1.05% -1.25% -1.05% -1.25% -1.05% -1.25% -1.